
eBay Investigation Techniques

How to use eBay as an open source investigation tool

Summary

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November 8, 2007

How to use eBay as an open source investigation tool

The screenshot shows the eBay.co.uk homepage. At the top, the eBay logo is on the left. Navigation links include 'home', 'pay', 'register', and 'site map'. A search bar contains 'Start new search' and a 'Search' button. Below this is a menu with 'Buy', 'Sell', 'My eBay', 'Community', and 'Help'. A red box highlights the 'Advanced Search' link, with a red arrow pointing to it from the right. Below the menu, a greeting says 'Hello, kooringa15! (Not you? [Sign in.](#))'. A red curved arrow points from the 'Advanced Search' link to the search bar. The search bar contains 'Toy train' and has a dropdown menu for 'All Categories...'. Below the search bar is a 'GADGETS' section with various product categories: Games Consoles, Laptops, Bluetooth Accessories, Audio Systems, MP3 Players, Digital SLRs, Batteries, Flatscreen TVs, and Mobiles. On the left, a 'Have you visited?' section lists 'eBay express.co.uk', 'eBay Motors', and 'eBay shops'. Below this is a 'Categories' list: Antiques, Art, Baby, Books, Comics & Magazines, Business, Office & Industrial, Cars, Parts & Vehicles, and Clothes, Shoes, Accessories. At the bottom, there are banners for 'Grab a Bargain' and 'PayPal'.

home | pay | register | site map

Start new search Search

Buy Sell My eBay Community Help

Advanced Search

Hello, kooringa15! (Not you? [Sign in.](#))

What are you looking for? Toy train All Categories... Search

Have you visited?

eBay express.co.uk
Just New. Just Shops. Just Now.

eBay Motors
Buy & Sell Cars, Parts & Vehicles.

eBay shops
Browse for more choice.

Categories

- Antiques
- Art
- Baby
- Books, Comics & Magazines
- Business, Office & Industrial
- Cars, Parts & Vehicles
- Clothes, Shoes, Accessories

GADGETS

- Games Consoles
- Laptops
- Bluetooth Accessories
- Audio Systems
- MP3 Players
- Digital SLRs
- Batteries
- Flatscreen TVs
- Mobiles

Grab a Bargain

PayPal

View item page



[home](#) | [pay](#) | [register](#) | [sign in](#) | [site map](#)

[Buy](#) | [Sell](#) | [My eBay](#) | [Community](#) | [Help](#)

Start new search

Search

[Advanced Search](#)

[Back to list of items](#)

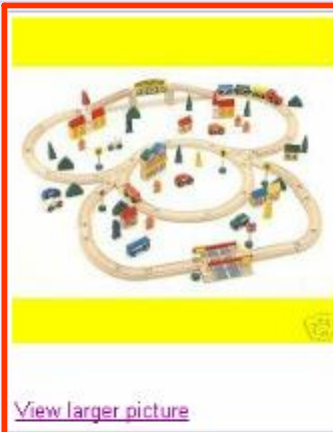
Listed in category: [Toys & Games](#) > [Pre-School/ Young Children](#) > [Brio](#)

WOODEN TOY TRAIN SET-100 PIECE-BEST EBAY SELLER SJ3031

Item number: 160110685937

Bidder or seller of this item? [Sign in](#) for your status

[Watch this item](#) in My eBay



[View larger picture](#)

Current bid: £2.20

[Place Bid >](#)

End time: 6 hours 51 mins (16-May-07 19:15:00 BST)

Postage costs: £9.99

Parcelforce 48
Service to [United Kingdom](#)
([more services](#))

Post to: United Kingdom

Item location: Bridgwater, Somerset, United Kingdom

History: [2 bids](#)

High bidder: [nesta660](#) (34 ★)

You can also:

[Watch This Item](#)

Get alerts via [IM](#)
[Email to a friend](#)

Listing and payment details: [Show](#)

Description

Meet the seller

Seller: [sis_cycles](#) (42602) ★ [Power Seller](#) [mP](#)

Feedback: 99.9% Positive

Member: since 01-Oct-02 in United Kingdom
Registered as a business seller

- [Read feedback comments](#)
- [Ask seller a question](#)
- [Add to Favourite Sellers](#)
- View seller's other items: [Store](#) | [List](#)
- Visit seller's Shop:
[St John Street Cycles 01278 441500](#)

Buy safely

1. Check the seller's reputation

Score: 42602 | 99.9% Positive
[Read feedback comments](#)

2. Learn how you are protected

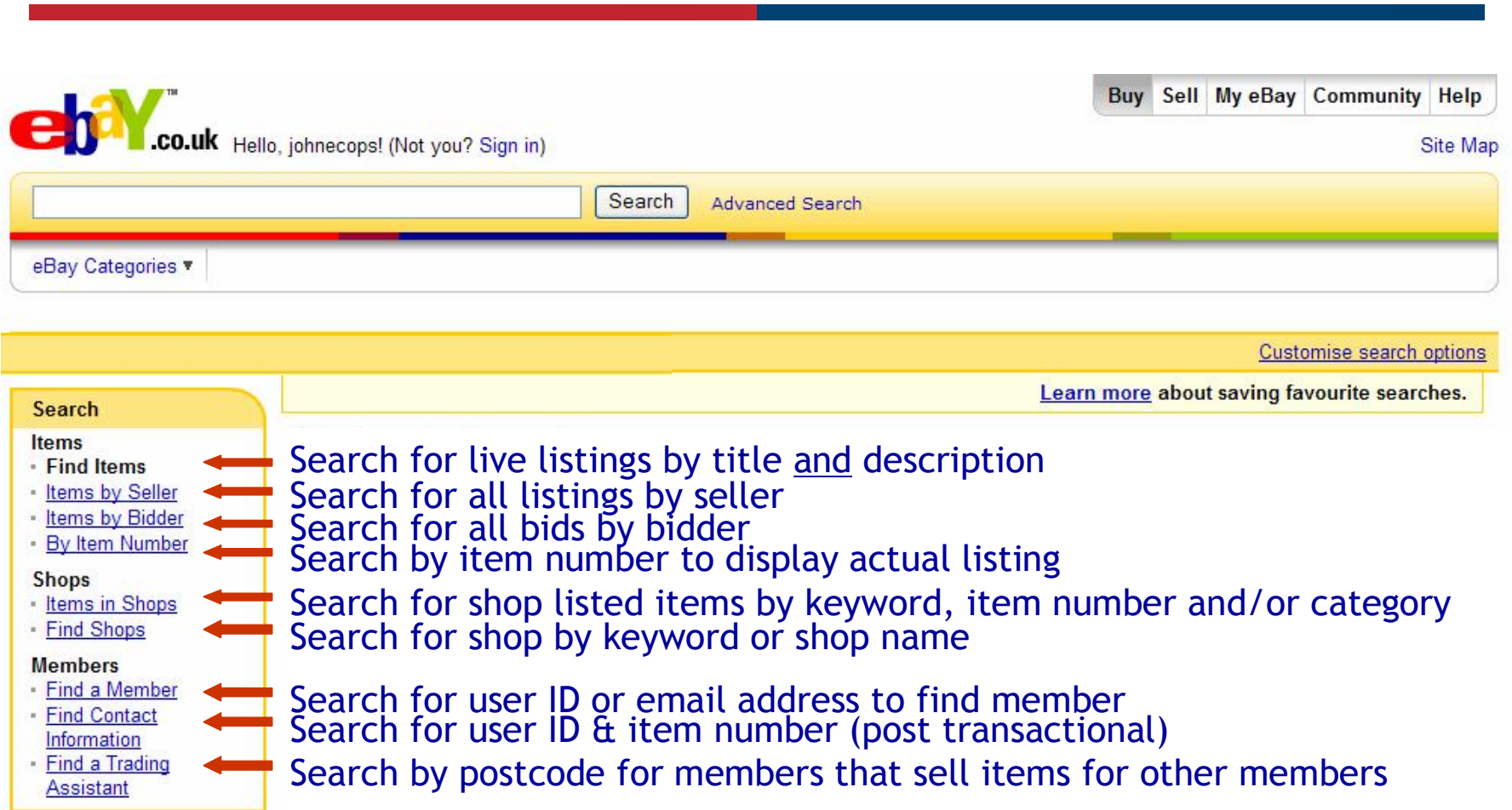


PayPal Buyer Protection

[Free Coverage](#) now up to £500. [See eligibility.](#)

Seller assumes all responsibility for listing this item.

Advanced searches



The screenshot shows the eBay.co.uk homepage. At the top right, there are links for Buy, Sell, My eBay, Community, and Help. Below these is a Site Map link. The main navigation bar includes a search input field, a Search button, and a link to Advanced Search. Below the search bar is a dropdown menu for eBay Categories. On the left side, there is a 'Search' section with a list of search options. Red arrows point from these options to explanatory text on the right.

Search

- Items**
 - Find Items → Search for live listings by title and description
 - Items by Seller → Search for all listings by seller
 - Items by Bidder → Search for all bids by bidder
 - By Item Number → Search by item number to display actual listing
- Shops**
 - Items in Shops → Search for shop listed items by keyword, item number and/or category
 - Find Shops → Search for shop by keyword or shop name
- Members**
 - Find a Member → Search for user ID or email address to find member
 - Find Contact Information → Search for user ID & item number (post transactional)
 - Find a Trading Assistant → Search by postcode for members that sell items for other members

[Customise search options](#)

[Learn more](#) about saving favourite searches.

Find eBay Member via email address



[home](#) | [pay](#) | [site map](#)

Start new search

Search

Buy

Sell

My eBay

Community

Help

[Advanced Search](#)

Hello, kooringa15! ([Sign out](#))

Search: Find a Member

[Customise search options](#)

Search

Items

- [Find Items](#)
- [Items by Seller](#)
- [Items by Bidder](#)
- [By Item Number](#)

Shops

- [Items in Shops](#)
- [Find Shops](#)

Favourite Searches:

Enter User ID or email address of member

Enter the User ID or email address of the member you would like to find.

Enter a User ID to access a member's profile, items for sale, and eBay Shop. You will be shown exact and close matches to help you find the member you're looking for. For security reasons, only limited information is provided when searching by email address. [Learn more](#)

1

Search: Find a Member

[Customise search options](#)

Search

Items

- [Find Items](#)
- [Items by Seller](#)
- [Items by Bidder](#)
- [By Item Number](#)

Shops

- [Items in Shops](#)
- [Find Shops](#)

Favourite Searches:

Please enter the security numbers shown below to search for fbloggs@hotmail.com

602248

2

Search: Find a Member

3

The email address **joe_bea @hotmail.com** is used by a valid eBay member with a feedback score of 109. We have not found a transaction between you and this member in the last 60 days. For privacy reasons, it's eBay's policy that User IDs are not revealed to members who are not involved in current or recent transactions with each other.

Find Contact Information

Search: Find Contact Information

Search

Items

- [Find Items](#)
- [Items by Seller](#)
- [Items by Bidder](#)
- [By Item Number](#)

Shops

- [Items in Shops](#)
- [Find Shops](#)

Members

- [Find a Member](#)
- **[Find Contact Information](#)**
- [Find User ID](#)

[Sign in](#) to see your favourite searches

Enter User ID of member

fbloggs100

Search

You can request another member's contact information if you are involved

Item number of the item you are trading with the above member

801245678

Contact information will be emailed to you, and the member whose information can only be used in accordance with [eBay's Privacy Policy](#).

Contact Information for fbloggs100 :

Email: fbloggs@hotmail.com

User ID: fbloggs100

Name: Frederick Bloggs

Company:

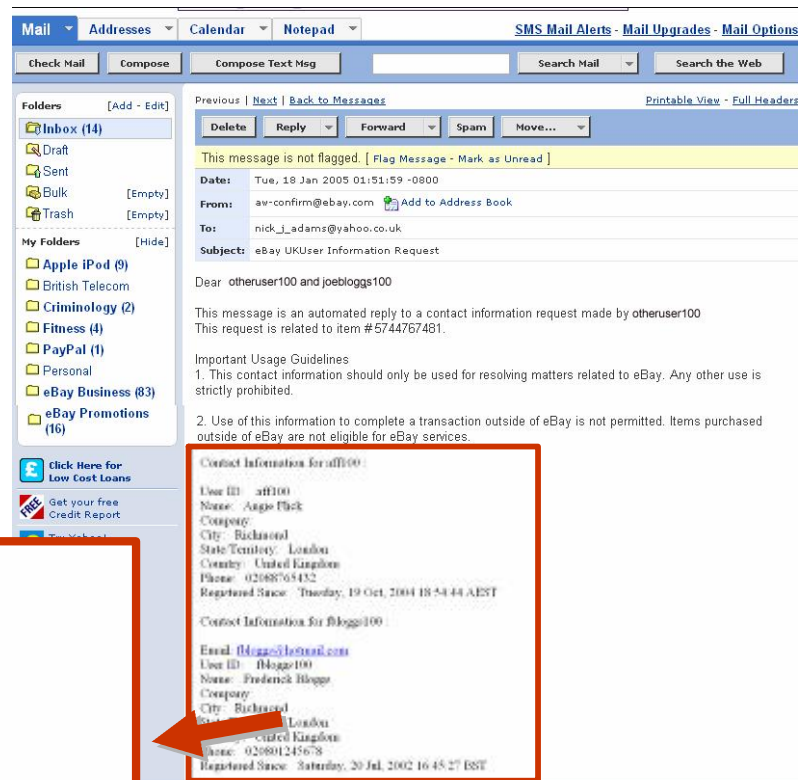
City: Richmond

State/Territory: London

Country: United Kingdom

Phone: 020801245678

Registered Since: Saturday, 20 Jul, 2002 16:45:27 BST



The screenshot shows an eBay email interface. The left sidebar contains a 'Search' section with links for 'Find Items', 'Items by Seller', 'Items by Bidder', 'By Item Number', 'Shops', 'Items in Shops', 'Find Shops', and 'Members'. The 'Members' section is highlighted, showing 'Find a Member', 'Find Contact Information' (which is bolded), and 'Find User ID'. The main content area shows a search for 'fbloggs100' with a 'Search' button. Below the search, it says 'You can request another member's contact information if you are involved'. The search results show the item number '801245678' and a note that contact information will be emailed to the user, and the member whose information can only be used in accordance with eBay's Privacy Policy. The email body contains the contact information for fbloggs100, including User ID, Name, Company, City, State/Territory, Country, Phone, and Registered Since. A red arrow points to the 'Find Contact Information' link in the sidebar.

Mail | Addresses | Calendar | Notepad | SMS Mail Alerts | Mail Upgrades | Mail Options

Check Mail | Compose | Compose Text Msg | Search Mail | Search the Web

Previous | Next | Back to Messages | Printable View | Full Headers

Delete | Reply | Forward | Spam | Move...

This message is not flagged. [Flag Message - Mark as Unread]

Date: Tue, 18 Jan 2005 01:51:59 -0800

From: av-confirm@ebay.com [Add to Address Book]

To: nick_j_adams@yahoo.co.uk

Subject: eBay UK User Information Request

Dear otheruser100 and joebloggs100

This message is an automated reply to a contact information request made by otheruser100. This request is related to item #5744767481.

Important Usage Guidelines

1. This contact information should only be used for resolving matters related to eBay. Any other use is strictly prohibited.
2. Use of this information to complete a transaction outside of eBay is not permitted. Items purchased outside of eBay are not eligible for eBay services.

Contact Information for aff100:

User ID: aff100
Name: Ange Plick
Company:
City: Richmond
State/Territory: London
Country: United Kingdom
Phone: 0208765432
Registered Since: Thursday, 19 Oct, 2004 18:54:44 AEST

Contact Information for fbloggs100:

Email: fbloggs@hotmail.com
User ID: fbloggs100
Name: Frederick Bloggs
Company:
City: Richmond
State/Territory: London
Country: United Kingdom
Phone: 020801245678
Registered Since: Saturday, 20 Jul, 2002 16:45:27 BST

Items by Seller (30 days transaction history)

Search: Items by Seller

Search

Items

- [Find Items](#)
- [Items by Seller](#)**
- [Items by Bidder](#)
- [By Item Number](#)

Shops

- [Items in Shops](#)
- [Find Shops](#)

Members

- [Find a Member](#)
- [Find Contact Information](#)

Enter seller's User ID

Find items offered by a particular seller.

☒ Include completed listings
 Last 30 days ▾

☐ Include bidder's email addresses
 (Accessible by [seller only](#).)

☐ Show close and exact User ID matches

Sort by
Time: ending soonest ▾

Results per page
50 ▾

1 - 16 of 16 total, Click on the column headers to sort.

Item	Start	End	Price	Title	High Bidder / Status
8309846260	05-Jun-05	12-Jun-05 11:49:19 BST	£36.51	Strapless 1950's Horrocks cocktail dress and stole Beautiful 1950's rose pattern cocktail dress size 10	fran9526 (80 ★) (*)
8311702012	13-Jun-05	18-Jun-05 15:32:04 BST	£8.50	1970's Laura Ashley kaftan Size 14 Blue pattern original period kaftan	whitecountryrose (47 ★) (*)
8311704008	13-Jun-05	18-Jun-05 15:43:32 BST	£10.50	1970's Laura Ashley kaftan Size 12 Blue/purple pattern original period kaftan	diamant_noir (370 ★) (*)

7

© eCops 2007

Items by Bidder (30 days transaction history)

Search: Items by Bidder

Search

Items

- [Find Items](#)
- [Items by Seller](#)
- [Items by Bidder](#)**
- [By Item Number](#)

Shops

- [Items in Shops](#)
- [Find Shops](#)

Members

- [Find a Member](#)
- [Find Contact Information](#)

Enter Bidder's User ID

Find items this member has bid on.

☒ Include completed listings (last 30 days)

☒ Even if not the high bidder

☐ As high bidder only

Results per page

25

1 - 4 of 4 total. Click on the column headers to sort

Item	Start	End	Price	Title	High Bidder	Seller
6939969756	14-Dec-04	21-Dec-04 12:57:05	£15.72	7 HABITS OF HIGHLY EFFECTIVE PEOPLE - CD - COVEY	sue1362cats (*)	bookseller9444
6940617003	22-Dec-04	22-Dec-04 08:50:00	£15.03	7 HABITS OF HIGHLY EFFECTIVE PEOPLE - CD - COVEY	minigoof (*)	bookseller9444
6355810467	03-Jan-05	04-Jan-05 15:46:21	£5.03	The Passion Of The Christ DVD!!	minigoof (*)	victory_horse
6360093264	17-Jan-05	18-Jan-05 13:08:15	£11.51	ET - The Extra-Terrestrial (2002)	minigoof	bluesimps

Find Items (Completed listings only 14-28 days back)

Search: Find Items

Search

Items

- Find Items**
- [Items by Seller](#)
- [Items by Bidder](#)
- [By Item Number](#)

Shops

- [Items in Shops](#)
- [Find Shops](#)

Enter keyword or item number

See [general search tips](#) and [advanced search commands](#).

☐ Search title and description

☒ **Completed listings only**

All of these words

In this category

All Categories




1599 items found for **egg cup**

☒ Show only: Completed listings

[Add to Favourites](#) [View active items](#) for sale

List View | [Picture Gallery](#)

Sort by:

	Price	Postage	Bids	End Date <input type="button" value="v"/>	Actions
 VINTAGE EGG CUP - FUN	£2.20	£2.20	2	28-Jun 11:28	View similar active items List an item like this
 Collectable Silver Plate Three Footed Egg Cup	£1.04	£1.25	2	28-Jun 11:03	View similar active items List an item like this
 Set of 2 Lurpak Butter Egg Cup	£3.70	£3.50	2	28-Jun 10:34	View similar active items List an item like this

Search by proximity

From Sellers

- ☒ From any Sellers
- ☐ From specific sellers (enter sellers' user IDs)

Include

Search up to 10 sellers, separate names by a comma or a space.

Show only

- ☐ Buy It Now items
- ☐ Items listed with PayPal 

Search for items where the seller indicates that they accept PayPal. [Learn more.](#)

- ☐ Items in new condition

- ☐ Listings

Ending within 1 hour

[Change to date range](#)

- ☒ Items within 10 miles of

ZIP or Postal Code or

Number of bids

Min: Max:

Sort by

Time: ending soonest

View results

All items

Results per page

50

[Clear search](#) | [Basic search](#)

Sort proximity search results

PC Laptops Finder

Brand:

Processor Type:

Processor Speed:

Hard Drive Capacity:

Memory (RAM):

Screen Size:

Condition:

Search Keywords:

[Show items](#)

Related Guides

[Computers & Networking](#)

[See all related guides](#)

Search Options

Location: ☐ European Union ☒ Items within miles of

Show only:

- ☐ Items listed with PayPal
- ☐ Buy It Now items
- ☐ Get It Fast items
- ☐ Completed listings
- ☐ Items listed as lots
- ☐ All items including Shop Inventory Items
- ☐ Item condition

606 items found in **Laptops** [Save this search](#) [Sell in this category](#)










Location: Items near WC2N 5AA (within 10 mi) [Show all](#)

List View [Picture Gallery](#)

Sort by:

Time: ending soonest

Time: ending soonest
 Time: newly listed
 Time: ending today
 Time: new today
 Price: lowest first
 Price: highest first
Distance: nearest first
 Condition: new first
 Condition: used first

	Compare	Item Title	Bids	Price	Postage to WC2N 5AA				
<input type="checkbox"/>		 Sony Vaio Broadband Ready Laptop DVDROM+FDD+30GB PIII Win+Warrenty+Free Hardware After-Sale-Service Support	5	£110.00	£20.00				10 mi United Kingdom
<input type="checkbox"/>		 Ultimate Glossy Piano Black Samsung Laptop 100GB DVD One Off Laptop! Looks Stunning Black Glass Look Finish!	Buy It Now	£319.00	£19.50				< 5 mi United Kingdom
<input type="checkbox"/>		 2 LAPTOPS! DELL LATITUDE D610 AND D420	-	£500.00	Pick up only		1d 18h 02m		< 5 mi United Kingdom
<input type="checkbox"/>		 Acer Aspire 5633WLMi Core 2 Duo T5500 1.66GHz Notebook 15.4" TFT, Wireless, DVD RW, Integrated Web Cam, 160GB, 1GB	Buy It Now	£510.00	£20.00		1d 23h 06m		10 mi United Kingdom
<input type="checkbox"/>		 Upgrading and Repairing Laptops	Buy It Now	£0.99	Free		2d 18h 07m		< 5 mi United Kingdom
<input type="checkbox"/>		 Brand New Acer Aspire 5103WLMi (AMD Turion Technology) ACER Brand New Acer Aspire 5103WLMi (AMD Turion Technol	Buy It Now	£450.00	£40.00		3d 19h 56m		10 mi United Kingdom
<input type="checkbox"/>		 Brand NEW MacBook Pro 2.3Ghz 2GB Ram 15" Core 2 Duo	13	£620.00	£30.00		4d 01h 59m		10 mi United Kingdom
<input type="checkbox"/>		 TOSHIBA SATELITE PRO 4600 LAPTOP 266MB 10GB WiFi Fast & Reliable Delivery from an Ebay Business Seller	Buy It Now	£149.99	£20.00		4d 21h 07m		10 mi United Kingdom
<input type="checkbox"/>		 Sony VAI0 VGN-SZ3XWP/C PC Notebook Laptop Retail For £1699 ***Cheapest On Google and Retail***	Buy It Now	£1,139.00	Pick up only		5d 19h 32m		10 mi United Kingdom

Favourite search via My eBay

Home > **My eBay** > All Favourites

My eBay

My eBay Views

My Summary

All Buying

- Watching (1)
- Bidding
- Bid Assistant **NEW!**
- Best Offers
- Won (3)
- Didn't Win (1)

All Selling

- Scheduled
- Selling
- Sold
- Unsold

Marketing Tools **NEW!**

Want It Now

My Messages (2)

All Favourites

- Searches
- Sellers
- Categories

Hello, [kooringa15](#) (194 ★) **me**

All Favourites

My Favourite Searches (1 search; 1 email) [Add new Search](#) ↑ ↓

Show: **All** | [Searches](#) (1) | [Want It Now Searches](#) (0)

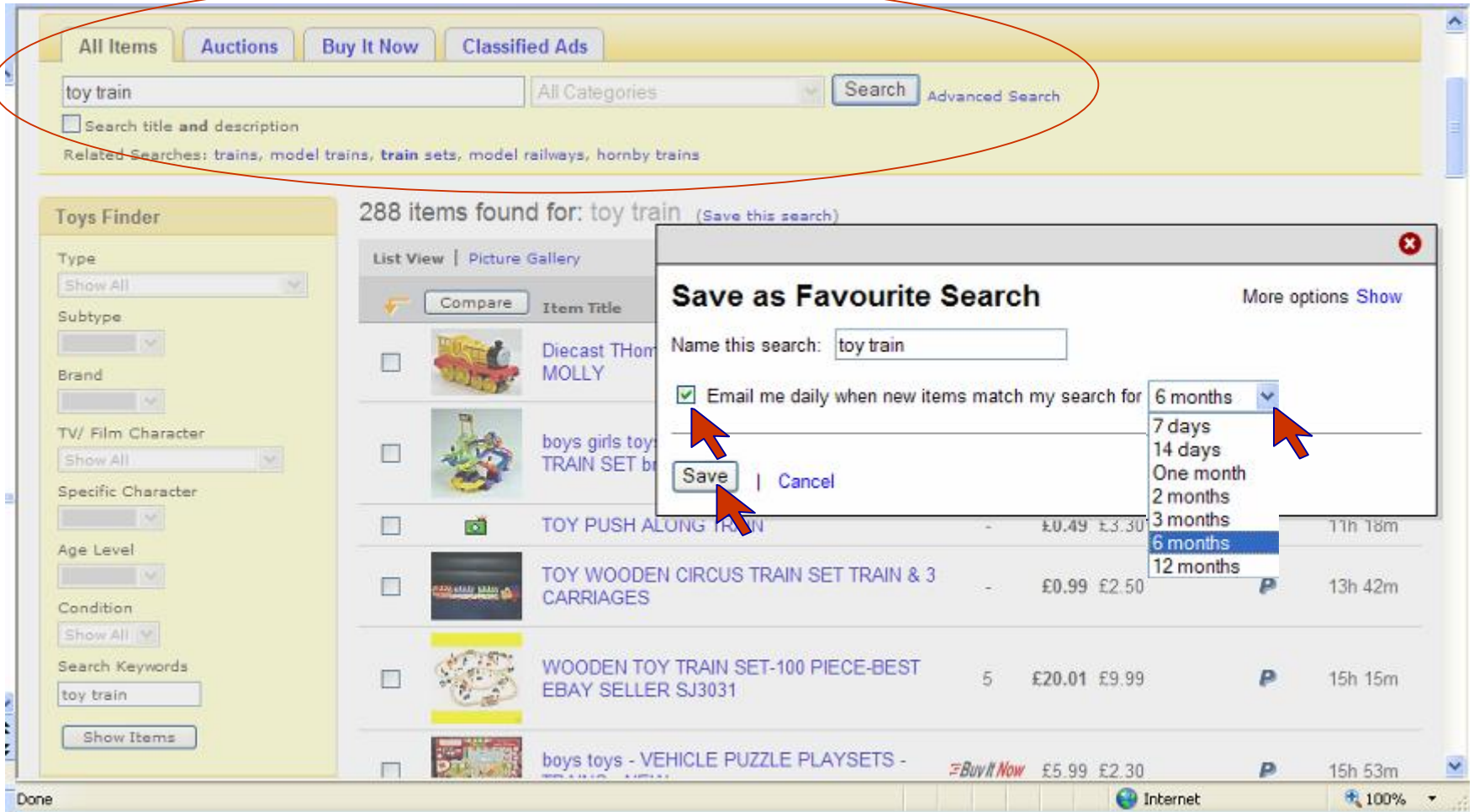
<input type="checkbox"/> Name of Search ▲	Search Criteria	Email Settings	Action
<input type="checkbox"/> CD WALL BOX	CD WALL BOX Category: Collectables, Located In: United Kingdom, Currency: Pounds Sterling	Expired	Edit Search ▼

[Delete](#) Search items will be emailed to: pamelaneedham@btconnect.com [Back to top](#)

My Favourite Sellers (2 sellers) [See Top Picks from Favourite Sellers](#) | [Add new Seller or Shop](#) ↑ ↓

<input type="checkbox"/> Seller/Shop ▲	Added	Subscriptions (Email Sent)	Action
<input type="checkbox"/> 1-week (20042 ★) Power Seller View seller's other items	23-Apr-06	Favourite Sellers Top Picks (25-Jul)	Edit Preferences ▼
<input type="checkbox"/> mancunianlady (279 ★) View seller's other items	16-Apr-06	Favourite Sellers Top Picks (25-Jul)	Edit Preferences ▼

Save favourite searches



The screenshot shows an eBay search results page for 'toy train'. A red oval highlights the search bar area at the top, which includes tabs for 'All Items', 'Auctions', 'Buy It Now', and 'Classified Ads'. Below these tabs is a search bar containing 'toy train', a dropdown menu for 'All Categories', and a 'Search' button. To the right of the search bar is a link to 'Advanced Search'. Below the search bar, there is a checkbox for 'Search title and description' and a list of 'Related Searches: trains, model trains, train sets, model railways, hornby trains'.

On the left side of the page is a 'Toys Finder' sidebar with various filters: Type (Show All), Subtype, Brand, TV/ Film Character (Show All), Specific Character, Age Level, Condition (Show All), and Search Keywords (toy train). A 'Show Items' button is at the bottom of the sidebar.

The main content area shows '288 items found for: toy train' with a '(Save this search)' link. Below this is a 'List View | Picture Gallery' section with a 'Compare' button and a table of search results. The table has columns for 'Item Title', 'Price', 'Time', and 'Status'. The first few items are:

Item Title	Price	Time	Status
Diecast THOMAS & FRIENDS RAILWAY SET	£0.49	11h 18m	
boys girls toys - RAILWAY SET	£0.99	13h 42m	
TOY PUSH ALONG TRAIN	£0.49	11h 18m	
TOY WOODEN CIRCUS TRAIN SET TRAIN & 3 CARRIAGES	£0.99	13h 42m	
WOODEN TOY TRAIN SET-100 PIECE-BEST EBAY SELLER SJ3031	£20.01	15h 15m	
boys toys - VEHICLE PUZZLE PLAYSETS -	£5.99	15h 53m	

A 'Save as Favourite Search' dialog box is open over the search results. It has a title bar with a close button. The dialog contains the text 'Save as Favourite Search' and a link for 'More options Show'. Below this is a form with a 'Name this search:' label and a text input field containing 'toy train'. There is a checkbox labeled 'Email me daily when new items match my search for' which is checked. To the right of the checkbox is a dropdown menu showing a list of time intervals: 6 months, 7 days, 14 days, One month, 2 months, 3 months, 6 months (highlighted), and 12 months. At the bottom of the dialog are 'Save' and 'Cancel' buttons. Red arrows point to the 'Save' button and the '6 months' option in the dropdown menu.

eBay Marketplace Research tool – the link

[Home](#) > [My eBay](#) > [Summary](#)

My eBay

My Account

- [Personal Information](#)
- [Addresses](#)
- [Preferences](#)
- [Feedback](#)
- [PayPal Account](#)
- [Seller Account](#)
- [Subscriptions](#)

My Reviews & Guides

Dispute Console

Item counts delayed. [Refresh](#)

My Subscriptions

Marketplace Research

Related Links

- [My World](#)
- [PayPal](#)
- [Close My Account](#)
- [Buyer's Guide](#)
- [Shop eBay Shops](#)
- [Global Trade](#)
- [Search for Items](#)

Hello, [kooringa15](#) (194 ★) [me](#)

 [FREE CREDIT REPORT](#)

My Summary

[Customise Summary](#)

My Messages


 I have [1 new message](#).

[Back to top](#)

Items I'm Watching (1 item)

[Customise Display](#)   

Show: [All](#) | [Active \(0\)](#) | [Ended \(1\)](#)

☐ [Picture](#) [Current Price](#) [Postage Cost](#) [Bids](#) [Seller ID](#)  Bid Assistant Group [Time Left](#) Action



[Johnny Cash - American Recordings \(CD 2006\) excellent](#)

£3.00

£1.50

3

[star2436](#) (1828 ★)

--

Ended

[View Similar Items](#) 

[Delete](#)

[Compare](#)

[Email to a Friend](#)

[Add Note](#)

[Bid with Bid Assistant](#)

If you are bidding on a watch item, prices of those that you are currently winning are **green and bold**; those that you are not currently winning are **red**. If you have offers on an item, offers that have been declined are **red** and offers that have expired are *italic*.

[Back to top](#)

Buying Totals

eBay Marketplace Research tool

eBay Marketplace Research

Researching the eBay marketplace before you buy or sell can contribute to the success of your trading experience. Buyers can find the items they want at a competitive price; sellers can get an indication of demand for the items they're selling, at what price they should sell them for, and pick up selling tips from other members.

Buyers and sellers can find the following information with eBay Marketplace Research:

- View up to 90 days of eBay completed listings data.
- Analyse key metrics, such as the average sold prices and average start prices of items.
- Use charts to help you visualise buying and selling trends in the eBay marketplace.
- Explore the top keyword searches on eBay by category and by related keywords that you choose.

Learn more and subscribe to [eBay Marketplace Research](#).

**Pro
Version
£12.99pm**

Already a subscriber?

To access eBay Marketplace Research:

1. Go to My eBay by clicking the **My eBay** button at the top of any eBay page.
2. Click the "My Subscriptions" link under My Account.
3. Click the "Marketplace Research" link.

Tutorial

Marketplace Research

1 Overview

2 Summary

3 Charts and Metrics

4 Charts and Metrics Continued

5 Top Searches

Research before you buy. Research before you sell.

eBay Marketplace Research enables research on up to 90 days of completed items data and provides consolidated metrics on those items. Save your searches for quick access, view charts and graphs to see a picture of what the market is doing.

How much is this worth... Quickly determine the average selling price for the item you're selling or bidding on.



Item 1		Item 2	
Metric	Value	Metric	Value
Average Sold Price	\$100.00	Average Sold Price	\$100.00
Start Price Range	\$0.00 - \$200.00	Start Price Range	\$0.00 - \$200.00
End Price Range	\$0.00 - \$100.00	End Price Range	\$0.00 - \$100.00
Last Sold Price	\$100.00	Last Sold Price	\$100.00
Last Sold Date	Apr 28 10:22 AM PST	Last Sold Date	Apr 28 10:22 AM PST
Total Completed	1,000	Total Completed	1,000
% Successfully Sold	90%	% Successfully Sold	90%

eBay Investigation Techniques

Joining the VeRO Programme
Bulk reporting tool
Creating an About Me page
Safety Centre
Law Enforcement page (advising the Police)
Using Sam Spade
Using Multi Map
eCops Investigation tool

Summary

Where to find the VeRO link

ebay.co.uk Welcome! Sign in or register

Search Advanced Search

Categories Shops eBay Motors

Categories

Antiques	Clothes, Shoes, Accessories	Dolls & Bears	Music	Stamps
Art	Coins	DVD, Film & TV	Musical Instruments	Tickets & Travel
Baby	Collectables	Health & Beauty	Photography	Toys & Games
Books, Comics & Magazines	Computing	Home & Garden	Pottery, Porcelain & Glass	Video Games
Business, Office & Industrial	Consumer Electronics	Jewellery & Watches	Sporting Goods	Wholesale & Job Lots
Cars, Parts & Vehicles	Crafts	Mobile & Home Phones	Sports Memorabilia	Everything Else

[Visit all categories](#)

eBay members see this home page

Welcome to eBay

Welcome

[Sign In](#) [New to eBay? Register](#)

Registration is fast and free

Don't be a victim of spoof (fake) emails [Find out more.](#)

Starting selling on eBay is as easy as ABC [Find out more.](#)



[Argentina](#) | [Australia](#) | [Austria](#) | [Belgium](#) | [Brazil](#) | [Canada](#) | [China](#) | [France](#) | [Germany](#) | [Hong Kong](#) | [India](#) | [Ireland](#) | [Italy](#) | [Korea](#) | [Malaysia](#) | [Mexico](#) | [Netherlands](#) | [New Zealand](#) | [Philippines](#) | [Poland](#) | [Singapore](#) | [Spain](#) | [Sweden](#) | [Switzerland](#) | [Taiwan](#) | [Turkey](#) | [United Kingdom](#) | [United States](#)

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VeRO Protecting IP

VeRO Protecting IP

Non eBay members see this home page

ebay.co.uk Hello, John (knoxing15) Sign out

Buy Sell My eBay Community Help

Search Advanced Search

Categories Shops eBay Motors

Categories

eBay Motors
Buy & Sell Cars, Parts & Vehicles

eBay Express
Just Now. Just Shops. Just Now.

Antiques
Art
Baby
Books, Comics & Magazines
Business, Office & Industrial
Cars, Parts & Vehicles
Clothes, Shoes, Accessories
Coins
Collectables
Computing
Consumer Electronics
Crafts
Dolls & Bears
DVD, Film & TV
Health & Beauty
Home & Garden
Jewellery & Watches
Mobile & Home Phones
Music
Musical Instruments
Photography
Pottery, Porcelain & Glass
Sporting Goods
Sports Memorabilia
Stamps
Tickets & Travel
Toys & Games
Video Games
Wholesale & Job Lots
Everything Else

[Visit all categories](#)

DISCOVER MORE IN...

Handbags
Shoes
Tops
Trench Coats
Jumpsuits
Women's Fashion

eBay University
Think you know it all? Think again!
[Book now!](#)

GRAB A BARGAIN
Items ending soon

eBay Motors
Motorcycles Cars

eBay for Charity
Private tour of Concorde Alpha Foxtrot
[make your bid](#)

LOOK AT THIS
Retro trainers are all the rage, just make sure you stock-up on trainer tamers.

More from eBay
[eBay Shops](#)
[eBay Explained](#)
[Safety Centre](#)
[eBay for Business](#)

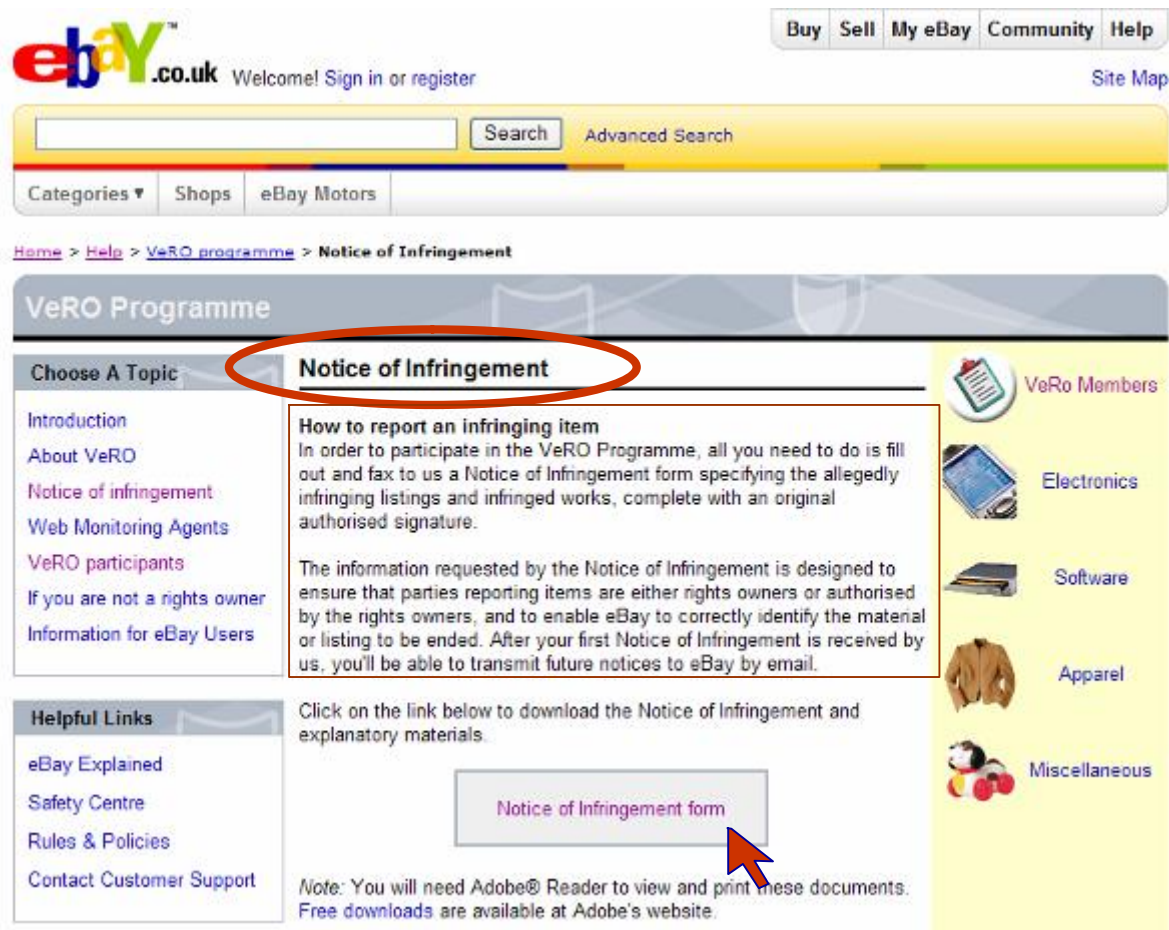
[PayPal](#) [DoorOne](#)
[Gumtree](#) [Skype](#)
[StumbleUpon](#)

eBay.co.uk	eBay around the world			Programmes and Tools
About eBay	Argentina	India	Singapore	Affiliates
Register	Australia	Ireland	Spain	VeRO Protecting IP
Announcements	Austria	Italy	Sweden	Increase text size
Press Enquiries	Belgium	Korea	Switzerland	Currency Converter
Jobs	Brazil	Malaysia	Turkey	Popular Products
Safety Centre	Canada	Mexico	United Kingdom	
Policies	China	Netherlands	United States	
Feedback Forum	France	New Zealand		
Site Map	Germany	Philippines		
Help	Hong Kong	Poland		

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eBay official time - Page last updated: 08-Oct-07 08:24:25 BST

Join VeRO with Notice of Infringement



The screenshot shows the eBay.co.uk website interface. At the top, there's a navigation bar with links: Buy, Sell, My eBay, Community, Help. Below this is a search bar with a 'Search' button and a link to 'Advanced Search'. A secondary navigation bar includes 'Categories', 'Shops', and 'eBay Motors'. The main content area is titled 'VeRO Programme' and features a 'Choose A Topic' sidebar on the left. The 'Notice of Infringement' topic is selected and highlighted with a red oval. The main content area provides instructions on how to report an infringing item, stating that users need to fill out and fax a Notice of Infringement form. A red arrow points to a button labeled 'Notice of Infringement form'. To the right of the main content, there's a vertical sidebar with icons and links for 'VeRo Members', 'Electronics', 'Software', 'Apparel', and 'Miscellaneous'. At the bottom, a note mentions that Adobe Reader is needed to view and print documents, and that free downloads are available at Adobe's website.

Notice of Infringement

How to report an infringing item
In order to participate in the VeRO Programme, all you need to do is fill out and fax to us a Notice of Infringement form specifying the allegedly infringing listings and infringed works, complete with an original authorised signature.

The information requested by the Notice of Infringement is designed to ensure that parties reporting items are either rights owners or authorised by the rights owners, and to enable eBay to correctly identify the material or listing to be ended. After your first Notice of Infringement is received by us, you'll be able to transmit future notices to eBay by email.

Click on the link below to download the Notice of Infringement and explanatory materials.

[Notice of Infringement form](#)

Note: You will need Adobe® Reader to view and print these documents. Free downloads are available at Adobe's website.

Bulk Report Tool (step 1)

Step 1: In the “View Item” part of the listing that you are reviewing, you can choose to

- Report this listing only
- View multiple listings from the seller

Return policy

Return policy not specified.
Read item description for any reference to return policy.

Payment details

Payment method



[Learn about payment methods](#)

The VeRO team will have set up an account and User ID for you, and when you sign in with that identity the Bulk Reporting Tool will show up.

Continue >

VeRO Reporting Tool

Before reporting a listing, please review it carefully and be prepared to enter a specific reason why it infringes your rights.

Report:

- ☐ This listing
- ☒ Multiple listings from this seller
You will be able to view all listings before taking action

Continue >

VeRO Programme

Choose A Topic

- [Introduction](#)
- [About VeRO](#)
- [Notice of infringement](#)
- [Web Monitoring Agents](#)
- [VeRO participants](#)
- [If you are not a rights owner](#)
- [Information for eBay Users](#)


Helpful Links

- [eBay Explained](#)
- [Safety Centre](#)
- [Rules & Policies](#)
- [Contact Customer Support](#)

[Register now!](#)






VeRO Participant About Me Pages

The list below with examples of About Me pages have been prepared by copyright, trademark, and other intellectual property rights owners that report through the VeRO Programme. We hope the information provided will assist you in trading safely on eBay. We encourage you to directly contact the rights owners if you have any further questions regarding their products or policies.

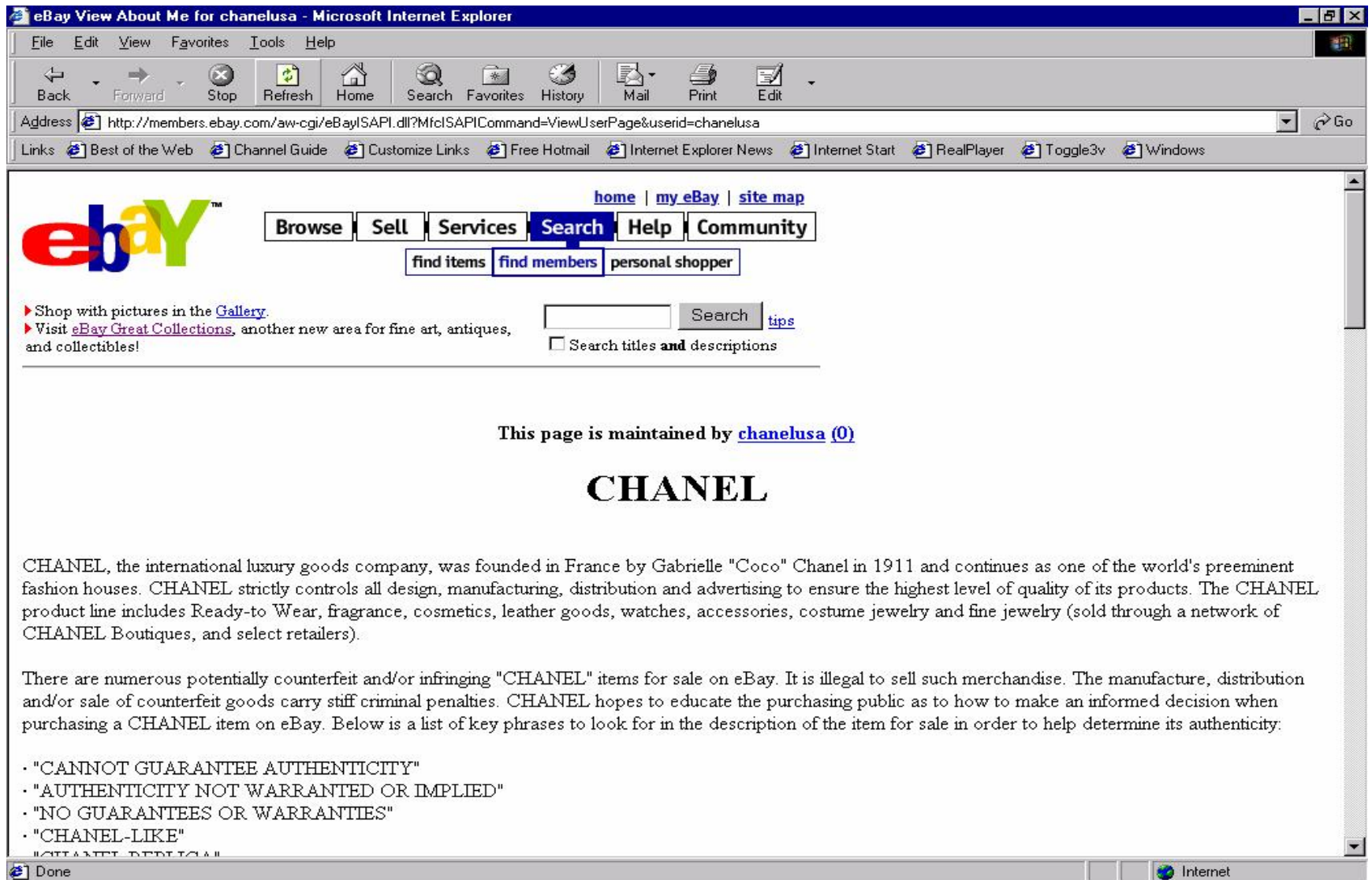


Apparel

- ▶ [Abercrombie & Fitch](#)
- ▶ [Adidas eyewear](#)
- ▶ [Americana International \(Bench, Hooch & MillionDollar\)](#)
- ▶ [Bill Wall Leather](#)
- ▶ [Brangel International, Inc.](#)
- ▶ [Burberry Limited](#)
- ▶ [Chanel, Inc.](#)
- ▶ [Coldwater Creek Inc.](#)
- ▶ [The Collegiate Licensing Company](#)
- ▶ [Cosmic Debris Etc Inc.](#)
- ▶ [Daniel Swarovski Eyewear](#)
- ▶ [Estyle, Inc./babystyle](#)
- ▶ [Façonnable SAS](#)
- ▶ [Frederick's of Hollywood, Inc.](#)
- ▶ [Gucci America, Inc.](#)
- ▶ [Hermès](#)
- ▶ [Jemella Ltd](#)

-  [VeRo Members](#)
-  [Electronics](#)
-  [Software](#)
-  [Apparel](#)
-  [Miscellaneous](#)

About Me Pages



eBay View About Me for chanelusa - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit

Address <http://members.ebay.com/aw-cgi/eBay!SAPI.dll?Mfc!SAPICCommand=ViewUserPage&userid=chanelusa> Go

Links [Best of the Web](#) [Channel Guide](#) [Customize Links](#) [Free Hotmail](#) [Internet Explorer News](#) [Internet Start](#) [RealPlayer](#) [Toggle3v](#) [Windows](#)

ebay™ [home](#) | [my eBay](#) | [site map](#)

Browse Sell Services **Search** Help Community

find items find members personal shopper

► Shop with pictures in the [Gallery](#).
► Visit [eBay Great Collections](#), another new area for fine art, antiques, and collectibles!

Search [tips](#)
☐ Search titles and descriptions

This page is maintained by [chanelusa \(0\)](#)

CHANEL

CHANEL, the international luxury goods company, was founded in France by Gabrielle "Coco" Chanel in 1911 and continues as one of the world's preeminent fashion houses. CHANEL strictly controls all design, manufacturing, distribution and advertising to ensure the highest level of quality of its products. The CHANEL product line includes Ready-to Wear, fragrance, cosmetics, leather goods, watches, accessories, costume jewelry and fine jewelry (sold through a network of CHANEL Boutiques, and select retailers).

There are numerous potentially counterfeit and/or infringing "CHANEL" items for sale on eBay. It is illegal to sell such merchandise. The manufacture, distribution and/or sale of counterfeit goods carry stiff criminal penalties. CHANEL hopes to educate the purchasing public as to how to make an informed decision when purchasing a CHANEL item on eBay. Below is a list of key phrases to look for in the description of the item for sale in order to help determine its authenticity:

- "CANNOT GUARANTEE AUTHENTICITY"
- "AUTHENTICITY NOT WARRANTED OR IMPLIED"
- "NO GUARANTEES OR WARRANTIES"
- "CHANEL-LIKE"
- "CHANEL DESIGN"

Done Internet

End Auction Notice to Seller

Important


Please be aware that any additional violations of this policy may result in the suspension of your account.

eBay understands that you may be concerned about this situation. We encourage you to contact Microsoft directly if you have any questions. You can send an email to:

netsafe@microsoft.com

The rights owner has created an About Me page that contains information to help you understand why removal of your listing was requested. For more information about the rights owner, please go to:

<http://cgi3.ebay.com/ws/eBayISAPI.dll?ViewUserPage&userid=msnetsafeteam>

A large red arrow with a black outline, pointing to the left towards the URL.

**Link to your
About Me page**

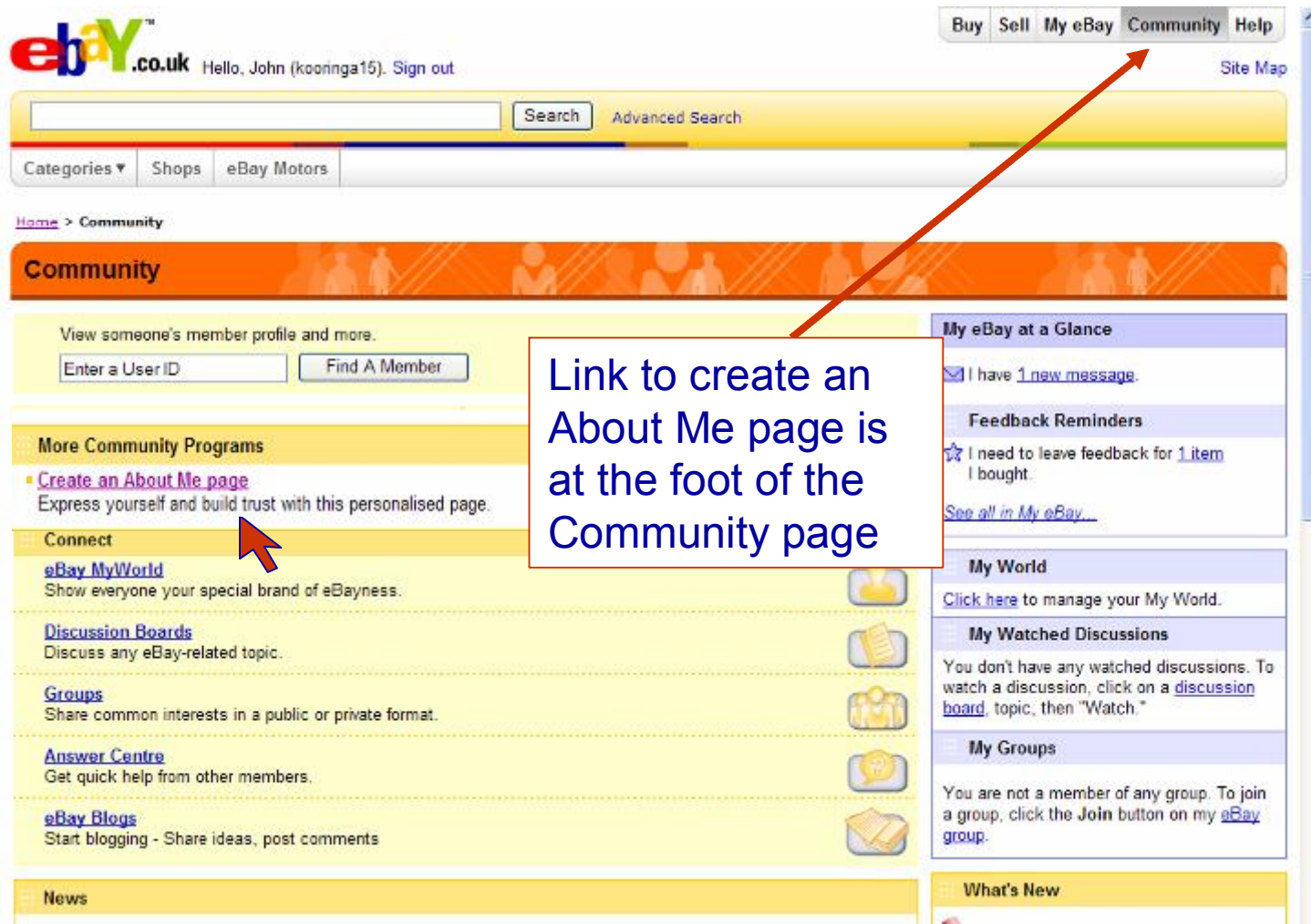
To learn more about why eBay may remove a listing, please visit:

<http://pages.ebay.com/help/tp/listing-ended.html>

To learn how you can identify and protect intellectual property, visit:

<http://pages.ebay.com/help/tutorial/verotutorial/intro.html>

How to Create an 'About Me' page



The screenshot shows the eBay.co.uk Community page. At the top, there's a navigation bar with links: Buy, Sell, My eBay, Community, and Help. Below this is a search bar and a 'Site Map' link. The main heading is 'Community'. Underneath, there's a section for 'More Community Programs' which includes a link to 'Create an About Me page'. A red arrow points to this link. Another red arrow points to the 'Community' link in the top navigation bar. A text box with a red border contains the text: 'Link to create an About Me page is at the foot of the Community page'.

View someone's member profile and more.
 Enter a User ID

More Community Programs

- [Create an About Me page](#)
Express yourself and build trust with this personalised page.
- Connect**
 - [eBay MyWorld](#)
Show everyone your special brand of eBayness.
 - [Discussion Boards](#)
Discuss any eBay-related topic.
 - [Groups](#)
Share common interests in a public or private format.
 - [Answer Centre](#)
Get quick help from other members.
 - [eBay Blogs](#)
Start blogging - Share ideas, post comments
- News**

My eBay at a Glance

- I have [1 new message](#).
- Feedback Reminders**
I need to leave feedback for [1 item](#) I bought.
[See all in My eBay](#)
- My World**
[Click here](#) to manage your My World.
- My Watched Discussions**
You don't have any watched discussions. To watch a discussion, click on a [discussion board](#), topic, then "Watch."
- My Groups**
You are not a member of any group. To join a group, click the [Join](#) button on my [eBay](#) group.
- What's New**

Link at the foot of Community page

Safety Centre Law Enforcement link



Safety Centre

You'll find a link to the Safety Centre at the foot of every page on eBay



Hello, John (koothinga15). Sign out

Buy Sell My eBay Community Help

Site Map

Search Advanced Search

Categories Shops eBay Motors

Home > Community > Safety Centre > Welcome

Safety Centre

Choose A Topic

Safety Centre Homepage

Safety Tips

Buying Safely

Selling Safely

Rules & Policies

Law Enforcement

Government Relations

Related Links

eBay Toolbar with Account Guard

Phishing & Spoof

eBay Against Counterfeits

VeRO - Protecting Intellectual Property

Answer Centre

PayPal Security Centre

eBay Explained

About phishing



Find out about buying safely on eBay

Report an Item

We've made it easier for you to help us identify listings that breach our policies. Simply use the 'Report this item' link at the bottom of every View Item Page.

Learn more about what we investigate.

Report a Problem

Have a Problem?
We Can Help...

Report A Problem

Key things you need to know

- 1 Buy with confidence - read our [Buying Guide](#)
- 2 Sell safely and successfully - read our [Selling Guide](#)
- 3 Never pay with cash or instant money transfers, such as Western Union or MoneyGram. These methods of payment are banned on eBay because they are unsafe
- 4 Never reply to emails that ask for your personal information to protect yourself from identity theft and other crimes
- 5 Download the [eBay Toolbar with Account Guard](#) to let you know when you're on fraudulent websites
- 6 Brush up on online safety at our partner site [www.getsafeonline.org](#). Get Safe Online is a British government and business sponsored site offering free, objective advice

What's eBay Doing?

[Trust & Safety Blog](#) - find out what's new in the world of eBay Trust and Safety


[Meet the Team](#) - read an interview with Garreth Griffith, Head of Trust & Safety for eBay UK and Ireland



How Safe
are you Online?

Get Safe Online
Awareness Week

Law Enforcement Page



Safety Centre

Choose A Topic

- Safety Centre Homepage
- Safety Tips
- Buying Safely
- Selling Safely
- Rules & Policies
- Law Enforcement**
- Government Relations

Related Links

- eBay Toolbar with Account Guard
- Phishing & Spoof
- VeRO - Protecting Intellectual Property
- Answer Centre
- PayPal Security Centre
- eBay Explained

How Law Enforcement Can Contact Us

eBay strongly encourages law enforcement to contact us through our dedicated channels. We encourage you to contact the eBay Law Enforcement team via the following methods:

(PLEASE NOTE: Communications sent to these channels will NOT receive attention from eBay, and should go through our normal customer service channels*)

- Email: law-enforcement@ebay.com
- Fax: +44 (0) 207 6812389
- [Contact Us Webform](#)

Note to eBay Members

To help eBay provide prompt assistance the above contact information may only be used by law enforcement, trading standards or authorised government agencies.

We ask our community, instead, to use our [Webform](#), rather than the above law enforcement dedicated channels to contact eBay. Member communications sent to the above law enforcement channels will not receive attention by the appropriate eBay department and will delay the process for true law enforcement investigations.

How we work with the Police

If you have been defrauded by a seller on eBay or have reason to believe you have discovered stolen goods, you are encouraged to consider contacting your local police to report an incident, ensuring that you obtain a crime reference number. If a user does contact their local police, and the police choose to take the matter further, the investigating officer should then contact eBay either by email, fax or through our webform (see contact details above). eBay will provide the police with information in accordance with the Data Protection Act.

Sam Spade.org

Whois

Whois

Status

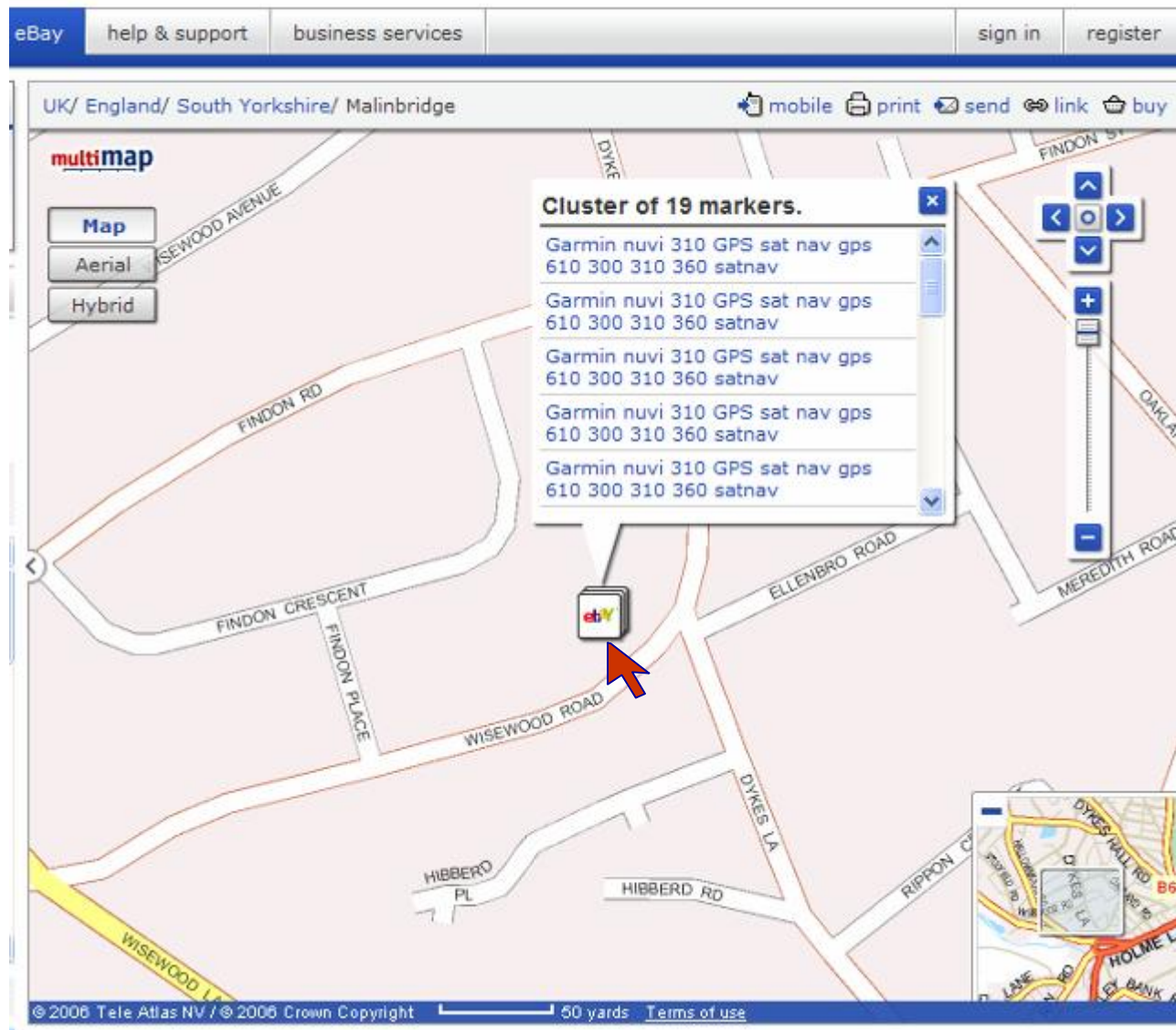
We're running a new code base, with little code shared with the previous incarnations. You might see problems. If so, you can probably work out where to report them to.

Lost two drives on our main array, but we're back again now. New server on order...

We'll be adding some new tools (and resurrecting some of the older ones) once it's here.

MultiMap interface showing a map of the United Kingdom with eBay listings overlaid. The map displays various cities and regions, including London, Manchester, and Edinburgh. Several eBay listings are marked on the map, such as "BOXED GIZMONDO CONSOLE WITH SATNAV & ACCESSORIES" and "Cluster of 322 markers." The interface includes a search bar, navigation controls, and a sidebar with links to "help & support", "business services", "sign in", and "register".

MultiMap interface showing a map of the United Kingdom with eBay listings overlaid. The map displays various cities and regions, including London, Manchester, and Edinburgh. Several eBay listings are marked on the map, such as "BOXED GIZMONDO CONSOLE WITH SATNAV & ACCESSORIES" and "Cluster of 322 markers." The interface includes a search bar, navigation controls, and a sidebar with links to "help & support", "business services", "sign in", and "register".



eCops Investigation Tool (eTool) Spreadsheets & Mapping

All Listings by user tinfire99						
Date Completed: 29/11/2007 14:06:21 PM						
ITEM_ID	SALE END	TITLE	QTY	PRICE	POSTCODE	HIGH BIDDER
6439046494	09/09/2007	SatNav 12345	1	341	AB1 C23	ia50131
6439629320	12/09/2007	SatNav 345	1	321	DE4 G56	johnsgoodstuff
6439821505	14/09/2007	SatNav 12345	1	341	AB1 C23	bi6001
6439640506	21/09/2007	SatNav 12345	1	299	AB1 C23	he1str
6439650363	08/10/2007	SatNav ABCDE	1	344	JK1 LM23	wewilly
6439831351	10/10/2007	SatNav 451	1	321	RS6 T78	donaldo9252000
6440454873	11/10/2007	SatNav 12345	1	299	AB1 C23	beestar3
6440461435	12/10/2007	SatNav 345	1	344	DE4 G56	ia50131
6440454873	15/10/2007	SatNav 345	1	299	DE4 G56	booksvids
6450461435	16/10/2007	SatNav 12345	1	344	AB1 C23	memmyou99
6460461444	09/11/2007	SatNav ABCDE	1	341	JK1 LM23	jillyjill56
6447461564	22/11/2007	SatNav 12345	1	321	AB1 C23	beatnutkid
6449461667	25/11/2007	SatNav 451	1	10.5	RS6 T78	ia50131

Search fields

- Seller ID
- Ended date/time
- Title
- Quantity
- Current Price
- Item No
- Category
- High bidder
- Seller's Postcode
- Description

All Listings by user tinfire99						
Date Completed: 29/11/2007 14:06:21 PM						
ITEM_ID	SALE END	TITLE	QTY	PRICE	POSTCODE	HIGH BIDDER
6439821505	14/09/2007	SatNav 12345	1	341	AB1 C23	bi6001
6450461435	16/10/2007	SatNav 12345	1	344	AB1 C23	memmyou99
6440454873	11/10/2007	SatNav 12345	1	299	AB1 C23	beestar3
6439640506	21/09/2007	SatNav 12345	1	299	AB1 C23	he1str
6439046494	09/09/2007	SatNav 12345	1	341	AB1 C23	ia50131
6447461564	22/11/2007	SatNav 12345	1	321	AB1 C23	beatnutkid
6440454873	15/10/2007	SatNav 345	1	299	DE4 G56	booksvids
6440461435	12/10/2007	SatNav 345	1	344	DE4 G56	ia50131
6439629320	12/09/2007	SatNav 345	1	321	DE4 G56	johnsgoodstuff
6439650363	08/10/2007	SatNav ABCDE	1	344	JK1 LM23	wewilly
6460461444	09/11/2007	SatNav ABCDE	1	341	JK1 LM23	jillyjill56
6439831351	10/10/2007	SatNav 451	1	321	RS6 T78	donaldo9252000
6449461667	25/11/2007	SatNav 451	1	10.5	RS6 T78	ia50131

Plot to map

