

**Accurint®**  
for Law Enforcement

Website Links

Making a Difference



## Accurint® for Law Enforcement

The Accurint for Law Enforcement management team has more than one hundred years of combined law enforcement experience. This team includes a former Director of the U.S. Secret Service, an Assistant Director of the Immigration and Naturalization Service, Special Agents with the Federal Bureau of Investigation and the Florida Department of Law Enforcement, as well as Officers from various municipal police departments.



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- law enforcement**
- legal profession

**ACCOUNT LOGIN**

For **security purposes** we have moved the login to a dedicated page. Please Click the **"Account Login"** button above to proceed.

This real world experience helps make Accurint for Law Enforcement an industry-leading investigate and locate tool for officers and analysts across the country. When searching for criminals, witnesses or abducted children, Accurint for Law Enforcement enables law enforcement professionals to intelligently access billions of records at the click of a button. This can help shorten investigation time, free up valuable staff, minimize costs associated with lengthy investigations, and even in some cases save lives.



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Accurint for Law Enforcement is a web-based application that can easily be accessed through a standard web browser, so it requires no set-up fees. Unlimited training is provided at no additional cost to the user. In addition, LexisNexis provides flexible pricing options, including flat rate plans that provide law enforcement agencies with cost-effective solutions that fit their individual budgets.

Its advanced, sub-second matching and linking technology, LexisNexis® Link ID™, automatically scours and analyzes billions of files from more than 10,000 data sources to make critical, detailed connections and give you the most in-depth, relevant data, instantly.

LexisNexis also provides the following solutions that enable law enforcement officials to enhance their investigative capabilities by leveraging a current and authoritative collection of LexisNexis public records data.

- [Accurint® for Law Enforcement Plus](#)
- [Accurint® Enterprise Solution](#)
- [Accurint® Federated Information Sharing](#)

For Law Enforcement sales assistance use our [online](#) form or call **1.866.242.1440**.

For Product Support [email us](#) or call **1.866.277.8407**.



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The information provided by Accurint does not constitute a "Consumer Report" as defined in the federal Fair Credit Reporting Act, 15 U.S.C. 1681 et seq. (FCRA). Accordingly, Accurint may not be used in whole or in part as a factor in determining eligibility for: credit, insurance, employment or any other permissible purpose under the FCRA.

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## Data Privacy Principles

LexisNexis services provide information:

to businesses, consumers, non-profit organizations, and government agencies that helps reduce fraud, mitigate risk, facilitate smarter decisions, and make society safer in ways that protect consumer privacy.

LexisNexis is fully committed to the responsible use of information and protecting individual privacy rights. In recognition of this commitment, LexisNexis has adopted these LexisNexis Data Privacy Principles.

The LexisNexis Data Privacy Principles speak to the personally identifiable information including sensitive personally identifiable information, collected, maintained, used or disseminated in connection with services offered by LexisNexis, a division of Reed Elsevier Inc. or by its Seisint® and ChoicePoint affiliates (all hereinafter "LexisNexis").

LexisNexis applies these Principles to our domestic U.S. products and services where appropriate. In addition, other uses or disclosures may occur as required by applicable law, such as the Fair Credit Reporting Act and its state analogues ("FCRA"), the Driver's Privacy Protection Act and its state analogues, and the Gramm-Leach-Bliley Act. If the law requires or upon request of law enforcement, or, if necessary, to prevent fraud or to protect our computer systems, these principles may not apply. LexisNexis also, from time to time, may revise our Data Privacy Principles by posting changes on its Web site.

### 1. SECURITY

Data security is a company imperative. LexisNexis strives to protect personally identifiable information that we maintain or disseminate so it is not obtained by unauthorized individuals or used in unauthorized ways, including through the use of appropriate administrative, physical, and technical safeguards.

### 2. DISTRIBUTION OF PERSONALLY IDENTIFIABLE INFORMATION

LexisNexis seeks to limit the distribution of personally identifiable information consistent with the nature and sensitivity of the information. In its services, LexisNexis also strives to distribute personally identifiable information from sources other than public records or publicly available information only to its authorized users. Similarly where

applicable, LexisNexis strives to restrict access to information in accordance with privacy laws such as the Fair Credit Reporting Act, the Gramm Leach Bliley Act, and the Drivers' Privacy Protection Act and comparable state statutes. In the case of public record information available to the general public (such as bankruptcy, liens, judgments and Uniform Commercial Code filings) and publicly available information (such as telephone directory information or personal information available through widely available media), we may make this information available to the general public unless applicable law operates to limit our distribution of such information to authorized users.

If, upon investigation, LexisNexis finds that personally identifiable information has been used or accessed inappropriately or unlawfully, LexisNexis strives to take reasonable steps to stop the misuse or access, educate the user concerning the appropriate and lawful use of the information, and prevent similar future misuses. Such steps may include measures up to and including discontinuation of the user's access to LexisNexis information products and services, pursuit of other legal remedies, and the referral of misuse to the appropriate authorities.

### **3. ACCURACY**

LexisNexis strives to accurately report information in its products. LexisNexis also strives to accurately report information that it receives from its data sources. LexisNexis recognizes, however, that reporting errors may occur and offers consumers opportunities, where applicable, to dispute and correct information that we report as discussed further in Principle 9 on Access and Correction.

### **4. PROTECTION OF SOCIAL SECURITY NUMBERS AND DRIVER'S LICENSE NUMBERS**

LexisNexis strives to provide additional safeguards for sensitive personally identifiable information, which presents the highest risk of being misused for identity theft or fraud. LexisNexis strives to limit the availability and access to full Social Security Numbers ("SSNs"), Driver's License Numbers and State Identification Numbers. LexisNexis strives to protect the confidentiality of SSNs by limiting access to SSNs to certain legitimate users, such as: state, local and federal government entities with law enforcement responsibilities; financial institutions; insurers; employers; creditors; and debt collectors. A limited number of public records may contain SSNs that are already available to the public and, if such public records are accessed through LexisNexis services, our services may provide access to such SSNs. LexisNexis prohibits the unlawful disclosure of SSNs. LexisNexis also takes steps to limit the availability of Driver's License Numbers ("DLNs") and state identification card numbers.

### **5. EDUCATION**

LexisNexis strives to inform its employees, users and the general public about appropriate use of its products and services.

LexisNexis strives to inform its users and employees about:

Privacy and security issues associated with LexisNexis information products and services; and  
The responsible use of personally identifiable information.

LexisNexis strives to inform the public about:

The responsible use of personally identifiable information;  
Measures LexisNexis has undertaken to enhance consumer privacy; and Choices available to consumers regarding information access and the ability to opt-out of certain products and services which utilize personally identifiable information.

## **6. REPUTABLE SOURCES**

LexisNexis strives to acquire personally identifiable information from established, reputable sources in the government and private sectors. In support of this Principle, LexisNexis takes reasonable steps to assess the reputation and reliability of its private sector data sources before incorporating personally identifiable information from the source into its products and services. LexisNexis also strives to obtain assurances from its data suppliers that they have the legal right to license or sell the data to LexisNexis.

## **7. NOTICE**

LexisNexis strives to make its Data Privacy Principles publicly known. LexisNexis publicly posts these Data Privacy Principles.

1. Security;
2. Distribution of Personally Identifiable Information;
3. Accuracy;
4. Protection of Social Security Numbers and Driver's License Numbers;
5. Education;
6. Reputable Sources;
7. Notice;
8. Choice;
9. Access and Correction;
10. Accountability;
11. Online Privacy;
12. Identity Theft; and
13. Compliance

For additional information about the LexisNexis Data Privacy Principles, contact the LexisNexis Privacy Manager at 1-800-831-2578 or by mailing to:

Privacy Manager  
LexisNexis  
PO Box 933  
Dayton, Ohio 45401

## **8. CHOICE**

LexisNexis strives to allow consumers to opt-out of the dissemination of personally identifiable information from certain

LexisNexis owned databases used solely for marketing services. We also strive to allow individuals to opt-out of LexisNexis' public-facing product, KnowX, as required by law and permitted by LexisNexis policy.

## **9. ACCESS & CORRECTION**

LexisNexis strives to provide consumers with a central point of contact regarding their questions about LexisNexis and its commitment to the responsible use of personally identifiable information. LexisNexis strives to inform individuals about the nature of the public records, nonpublic information, and publicly available information that LexisNexis makes available in its information products and services. LexisNexis also strives, whenever practicable, to provide consumers, upon request, with meaningful opportunities to review personally identifiable information we maintain about them. LexisNexis also strives, as appropriate and practicable, to provide opportunities for consumers to dispute and correct information by assisting them in identifying the potential information sources at which corrections should be made. LexisNexis strives to direct individuals to the government and private entities that collect and maintain public records and publicly available information to correct any claimed inaccuracies found in that data, and direct individuals to consumer reporting agencies where such agency is the source of the information about the individual and where the individual seeks to correct claimed inaccuracies found in that data.

## **10. ACCOUNTABILITY**

LexisNexis supports accountability of information industry standards and practices, responsible and effective federal regulation of the data industry, and legislation governing the practices of all data providers. LexisNexis also supports industry oversight and active engagement with the privacy community. LexisNexis believes that strong privacy and information security protections are vital for an effective and trusted data industry.

## **11. ONLINE PRIVACY**

LexisNexis strives to protect the privacy of personally identifiable information obtained over the Internet and strives to apply our Data Privacy Principles and evolving standards to the online environment.

## **12. IDENTITY THEFT**

LexisNexis strives to prevent the acquisition of information from its products and services for improper purposes, such as identity theft. LexisNexis believes that it is important that consumers who may have had their sensitive personally identifiable information acquired by an unauthorized individual be notified as follows. Where a state law requires notice, LexisNexis complies with the law. In those states where identity theft notice laws do not exist, LexisNexis follows its Information Security Breach Response and Notification Policy, which provides that affected consumers will be notified when sensitive personally identifiable information owned or licensed by LexisNexis is acquired by an unauthorized individual and whenever LexisNexis has a reasonable basis to believe the

breach has resulted in, or there is a significant risk that it will result in, identity theft to the consumer to whom the information relates.

### **13. COMPLIANCE**

LexisNexis will obtain biennial assessments from a qualified, objective, independent third-party, who uses procedures and standards generally accepted in the profession to assess LexisNexis' administrative, technical, and physical safeguards, as appropriate.

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Latest Revision: 10.1.09

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## **LexisNexis® Data Privacy Policy**

The LexisNexis Data Privacy Policy covers personally identifiable information received by LexisNexis, a division of Reed Elsevier, Inc. from its data suppliers, and which is distributed on the LexisNexis services. This personally identifiable information is contained in public records, publicly available information and non-public information (see definitions below). The LexisNexis Data Privacy Policy does not cover information that may be collected by LexisNexis from the user, whether online or offline. The LexisNexis Website Privacy Policy titled, "Privacy Notice – Your Privacy is Important to Us," governs the collection of information from users of LexisNexis websites. See <http://www.lexisnexis.com/terms/privacy/>.

LexisNexis is committed to promoting the responsible use of information and protecting individual privacy rights. In recognition of this commitment, LexisNexis adheres to the principles contained within its data privacy policy. LexisNexis recognizes that statutes such as the Driver's Privacy Protection Act (federal and state) and the Gramm-Leach-Bliley Act regulate some of the personally identifiable information distributed on the LexisNexis services. LexisNexis diligently complies with the requirements of these laws.

LexisNexis reserves the right to deviate from this Data Privacy Policy if it is required to do so by operation of law, upon request of law enforcement, or, if necessary, to prevent fraud or to maintain integrity of its computer systems.

## 1. DEFINITIONS.

### Personally Identifiable Information

Personally identifiable information means information about a specific individual that either identifies the individual or is directly attributed to the individual. Personally identifiable information is contained in public records, non-public information and publicly available information. Examples of personally identifiable information include:

- Name;
- Address;
- Date of birth; and
- Telephone number.

### Public Records

Public records are those records created and maintained by government agencies and are open for public inspection. Examples of public records include:

- Real-estate title records;
- Judgments and liens;
- Bankruptcy records;
- Motor-vehicle registrations; and
- Uniform Commercial Code (UCC) filings.

### Non-Public Information

Non-public information is information about an individual obtained from a source that is privately owned and is not available to the general public. Non-public information may include the following data elements:

- Name;
- Current and previous addresses;
- Social Security number (for LexisNexis' policy on the distribution of Social Security numbers see Principle 6 below);
- Previous names used, such as alias names, maiden names or previous married names; and
- Birth date information.

### Publicly Available Information

Publicly Available Information is information about an individual that is available to the general public from non-governmental sources. Sources of publicly available information include:

- Newspapers and other publications;
- Telephone directories; and
- Magazines.

### Appropriate or Appropriately

Describes actions or uses that are reasonable under the circumstances reflecting a balance between the interests of individual privacy and legitimate business, governmental, and professional uses of personally identifiable information, including but not limited to:

- Prevention and detection of fraud;
- Investigation of criminal activity;
- Litigation support; and
- Enforcement of judgments.

## **2. EDUCATION – LexisNexis informs its employees, users and the general public about appropriate use of its products and services.**

LexisNexis informs its users and employees about:

- Privacy issues associated with LexisNexis' information products and services;
- The responsible use of public records, publicly available information and non-public information; and
- The societal benefits arising from the free flow of information.

LexisNexis informs the public about:

- Privacy issues associated with LexisNexis' information products and services;
- Measures LexisNexis has undertaken to enhance consumer privacy;
- Choices available to consumers regarding information access and the ability to opt-out of its products and services containing non-public information products; and
- How consumers benefit from the responsible flow of information.

## **3. REPUTABLE SOURCES - LexisNexis acquires public records and non-public information from established, reputable sources in the government and private sectors.**

LexisNexis acquires public records and non-public information from established, reputable sources in the government and private sectors. Reasonable steps will be taken to:

- Review the supplier's data collection practices and policies;
- Review the supplier's business practices;
- Review the financial condition of the supplier; and
- Review the types of data the supplier sells (public record, publicly available or non-public information).

LexisNexis obtains an assurance from each data supplier that the supplier has the legal right to license or sell the data to LexisNexis.

## **4. ACCURACY – LEXISNEXIS endeavors to accurately reproduce all information in its products.**

While maintaining, using or disseminating personally identifiable information LexisNexis takes reasonable steps to accurately reproduce data it receives from its suppliers. However, due to the nature of public records, non-public information or publicly available information, it is reasonable to expect these files to contain some errors. If a record is suspected to be inaccurate, refer to Principle 10 on Access and Correctability.

For non-public information, LexisNexis will, for a nominal fee, provide individuals with copies of non-public information about themselves contained in applicable products and services to verify the accuracy of that information. For public records and publicly available information, LexisNexis will direct the consumer to the data supplier or government entity that can review the claim of inaccuracy and make appropriate corrections.

## **5. DISTRIBUTION OF NON-PUBLIC INFORMATION – LexisNexis distributes non-public information only to LexisNexis users.**

LexisNexis distributes non-public information only to its users and not to the public in general. Typical LexisNexis users of non-public information include law firms, government agencies, law enforcement personnel, and other commercial and professional users. Users generally use non-public information to locate individuals and verify information provided to them by the individuals.

If upon investigation LexisNexis finds that non-public information is used inappropriately or unlawfully, LexisNexis will take reasonable steps to stop the misuse, educate the user concerning the appropriate and lawful use of the information, and to prevent similar future misuses. In the event of repeated misuse, LexisNexis may discontinue a user's access to LexisNexis information products and services.

LexisNexis does not collect, maintain, or distribute personal financial information such as bank account numbers and balances, credit card account information, personal information on individuals known to be minors, or mother's maiden names designated as such in non-public information files distributed as part of LexisNexis' online services.

## **6. DISTRIBUTION OF SOCIAL SECURITY NUMBERS AND DRIVER'S LICENSE NUMBERS – LexisNexis limits the availability of Social Security and Driver's License numbers.**

Except as otherwise provided herein, a user cannot access fully displayed Social Security numbers (SSNs) from non-public information files or Driver's License Numbers (DLNs) obtained directly or indirectly from government agencies that issue driver's licenses. Users may search records using a SSN or a DLN in their possession but records retrieved will not display the full SSN or DLN.

For SSNs, users will receive SSNs with the last four characters truncated in their search results. An example of a truncated SSN is 123-45-XXXX. For Driver's license records, the DLN will not display.

LexisNexis displays full SSNs and DLNs to the following group of pre-qualified users:

- State, local and federal government entities with law enforcement responsibilities;
- Special investigative units (SIUs) and subrogation and claims departments of public or private insurance companies for the purposes of detecting, investigating or preventing fraud;
- Departments within financial institutions for the purpose of detecting, investigating or preventing fraud, for compliance with state and federal laws and regulations, and for the purpose of collecting debt on their own behalf;
- Collection departments of a creditor, collection departments of law firms, and collection companies acting on behalf of a creditor or on their own behalf; and
- Other public or private entities, on a case-by-case basis, for the purposes of detecting, investigating or preventing fraud or other criminal activities, or enforcing legal rights or remedies.

LexisNexis displays SSNs and DLNs to the pre-qualified users for the following types of authorized uses:

- Location or investigation of suspects, witnesses or criminals;
- Location of non-custodial spouses allegedly owing child support or ex-spouses allegedly owing spousal support;
- Location of individuals alleged to have failed to pay taxes or other lawful debts;
- Verification of identity; or
- Other uses similar to those described above with prior review and approval by LexisNexis.

LexisNexis does not provide SSNs from non-public information files or DLNs obtained directly or indirectly from government agencies that issue driver's licenses to the general public or to users other than the pre-qualified users described above.

LexisNexis provides verification tools to its users that will correct two mis-keyed digits in a SSN where the user provides the SSN and other required data elements.

A limited number of public records may contain SSNs. This principle does not apply to the display of SSNs found in public records.

## **7. SECURITY – LEXISNEXIS endeavors to keep its data secure.**

LexisNexis undertakes reasonable steps to maintain facilities and systems to protect personally identifiable information from unauthorized access or access by persons who attempt to exceed their authorization.

## **8. NOTICE – LEXISNEXIS makes its Data Privacy Policy publicly known.**

LexisNexis publicly posts this Data Privacy Policy, which include the following key principles on its website, <http://www.lexisnexis.com/terms/privacy/data/>:

1. Definitions;
2. Education;
3. Reputable Sources;
4. Accuracy;
5. Distribution of Non-Public Information;
6. Distribution of Social Security Numbers and Driver's License Numbers;
7. Security;
8. Notice;
9. Choice;
10. Access and Correctability;
11. Children; and
12. Compliance.

For additional information about the LexisNexis Data Privacy Policy contact the LexisNexis Privacy Manager at 1-800-831-2578 or by mailing:

Privacy Manager  
LexisNexis  
PO Box 933  
Dayton, Ohio 45401

## **9. CHOICE - LexisNexis will allow certain individuals to opt-out of its non-public information databases containing sensitive information, under certain circumstances and conditions.**

LexisNexis will consider a request for opt-out from its non-public information databases containing Social Security numbers in the following circumstances:

- The individual is a state, local or federal law enforcement officer or public official whose position exposes him or her to a threat of imminent harm;
- The individual is a victim of identity theft; or
- The individual is at risk of physical harm.

In order to have a request for opt-out considered, an individual must submit the following with the request, where applicable:

- If the individual is a law enforcement officer or public official, a letter from a supervisor must be submitted;
- If the individual is an identity theft victim, a copy of a police report documenting the individual's identity theft and an Identity Theft Affidavit must be submitted;
- If the individual is at risk of physical harm (other than as a law enforcement officer), a protective court order, a copy of a police report or similar documentation such as a letter from a social worker, a shelter administrator or a health care professional must be submitted.

In addition, LexisNexis will consider requests for opt-out for good cause. For all opt-out requests, LexisNexis retains the right to determine whether to grant or deny the request, the databases to which the request for removal will apply, and the duration of the removal period.

## **10. ACCESS & CORRECTABILITY – LexisNexis provides the public access to information about its products.**

LexisNexis will upon request, inform individuals about the nature of the public records, non-public information, and publicly available information that LexisNexis makes available in its information products and services.

LexisNexis will

- Provide individuals with copies of non-public information about themselves contained in its information products and services for a nominal fee that is matched to the information provided by the individual;
- Take reasonable steps to verify an individual's identity prior to the release of any information to the individual;
- Direct individuals to the government and private entities which collect and maintain public records and publicly available information to correct any claimed inaccuracies found in that data; and
- Direct individuals to consumer reporting agencies where such agency is the source of the information about the individual and where the individual seeks to correct claimed inaccuracies found in that data.

For more information see the LexisNexis website  
<https://web.lexis.com/ConsumerAccess/ConsumerAccess.asp>.

**11. CHILDREN – LEXISNEXIS does not distribute information from non-public information files about people known to be under the age of 18.**

Where an individual is identified in a record from a non-public information file as being under the age of 18, the information in that record about that individual will not be distributed by LexisNexis other than for activities such as the location of missing children or other law enforcement activities.

LexisNexis does not attempt to screen public records or publicly available information for references to individuals under the age of 18. Consequently, information about persons under the age of 18 may appear in these records.

**12. COMPLIANCE – LEXISNEXIS will comply with its data privacy policy.**

LexisNexis regularly monitors its business practices to ensure compliance with this Data Privacy Policy.



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## LexisNexis Privacy Statement

### Your Privacy is Important to Us

Effective March 6, 2006

#### Commitment To Privacy

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on [LexisNexis home page](#) and at every point where personally identifiable information may be requested.

This notice applies to all information collected from or submitted to the following LexisNexis Group ("LNG") Web sites, but to make this notice easier to read we will use the term "our Web site", which means [lexisnexis.com](#), [lexis.com](#)<sup>®</sup>, [nexis.com](#)<sup>SM</sup>, [lexisONE.com](#)<sup>®</sup>, [lawyers.com](#)<sup>SM</sup>, [accurint.com](#), [expscreening.lexisnexis.com](#), and [accurintbusiness.com](#). Other LNG Web sites may operate under their own privacy notices such as [www.lexisnexis.com/risk](#) and affiliated hypersites identified in the [lexisnexis.com/risk](#) online privacy policy.

Our Web site contains links to other Web sites operated by third parties. LNG is not responsible for the privacy practices or policies of such third party web sites and this Notice does not apply to those Web sites.

#### Application of This Notice

This Notice applies only to the information collected by LNG from the users of our Web site. It does not apply to information collected by LNG in any other way, including offline.

#### The Information We Collect

Our Web site is not set up to automatically collect personally identifiable information from each visitor to our Web site. It does recognize the home server of visitors, but not email addresses. For example, we can tell which Internet Service Provider our visitors use, but not the names, addresses or other information about our visitors that would allow us to identify the particular visitors to our Web site. This information is used only for internal purposes by our technical support staff.

Our Web site does track certain information about the visits to our Web site. For example, we compile statistics that show the numbers and frequency of visitors to our Web site and its individual pages. These aggregated statistics are used internally to improve our Web site and for product development and marketing purposes generally. Those aggregated statistics may also be provided to advertisers and other third parties, but again, the statistics contain no personal information and

In a few areas on our Web site, we ask you to provide information that will enable us to verify whether you are entitled to access and use certain information, materials and services available from our Web site, or to enable us to enhance your site visit, to assist you with customer service or technical support issues, or to follow up with you after your visit, or to otherwise support your customer relationship with LNG. It is completely optional for you to participate. However, failure to participate may mean that you cannot access and use certain information, materials and services.

For example, we request information from you when you:

1. Log on to certain areas of our Web site, such as the lexis.com<sup>®</sup> Research System, where you may be prompted to provide us with your LexisNexis<sup>®</sup> ID number and password as a condition to gaining access to certain information, materials or services
2. Register or sign up to use a service such as lexisONE.com<sup>®</sup>
3. Subscribe to a newsletter or desire to be added to our mailing lists for other products or services
4. Place an order
5. Participate in a sweepstakes or other promotional offer
6. Provide feedback in an online survey.

In each of the instances above, we typically ask for your name, email address, phone number, address, law practice information, product preference information, LexisNexis ID number and password, as well as other similar personal information that is needed to register or subscribe you to services or offers. On occasion, we may ask for additional information to enable us to provide you with access to and use of certain information, materials and services. In the case of newsletters or mailing lists, you will be able to "unsubscribe" to these mailings at any time.

#### How We Use Information: LNG Only Uses Your Personal Information for Specific Purposes

The personal information you provide to us when using our Web site, such as your name, postal or email address or telephone number will be kept confidential and used to support your customer relationship with LNG, and to notify you of special offers, updated information and new products and services from LNG, offers from third parties that we think may be of interest to you, or used by LNG or third parties for the purpose of conducting market research or surveys on behalf of LNG. Agents or contractors of LNG who are given access to your personal information will be required to keep the information confidential and not use it for any other purpose than to carry out the services they are performing for LNG.

LNG may enhance or merge your information collected at its Web site with data from third parties for purposes of marketing products or services to you.

With respect to network advertising companies (companies that manage and provide advertising for numerous unrelated companies), to the extent that LNG utilizes such advertising companies to provide advertisements on our Web site, LNG

may provide them with your log-in name and any demographic information about you that we collect. Those advertising companies may combine that data with non-personally identifiable data collected by the advertising company from your computer solely for the purpose of delivering on our Web site advertisements that are targeted to you.

Circumstances may arise where we are required to disclose your personal information to third parties for purposes other than to support your customer relationship with LNG, such as in connection with a corporate divestiture or dissolution where we sell all or a portion of our business or assets (including our associated customer lists containing your personal information), or if disclosure is required by law or is pertinent to judicial or governmental investigations or proceedings.

#### **You Can Opt Out of Receiving Further Marketing from LNG at Any Time**

We will send you information about our various products and services, or other products and services we feel may be of interest to you. Only LNG (or agents or contractors working on behalf of LNG and under confidentiality agreements) will send you these direct mailings. If you do not want to receive such mailings, simply tell us when you give us your personal information. Or, at any time you can easily opt out of receiving further marketing from LNG by emailing us at [legalnotices@LexisNexis.com](mailto:legalnotices@LexisNexis.com).

#### **Our Commitment to Data Security**

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

#### **How You Can Access or Correct Your Information**

You can request a copy of the personally-identifiable information that LNG has collected about you via the Internet by contacting our Information Privacy Manager at the address below. You can also have factual inaccuracies in this information corrected by contacting this same person.

#### **How to Contact Us**

If you would like to contact us for any reason regarding our privacy practices, please write us at the following address:

Privacy Information Manager, c/o LexisNexis, P.O. Box 933  
Dayton, OH 45401, or call us at 1-800-831-2578.

#### **Learn More**

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## People Locator Products & Services

### Striving For Openness

The purpose of this data privacy policy is to describe what types of personally identifiable information the company has in its people locator products and services, the types of sources from which this information is collected, the types of customers to whom it is distributed, and the types of uses to which the information is put. This statement also informs you of the options available to you to **limit the information** that is distributed about you in the LexisNexis people locator information products and services. Finally, this statement informs you how for a fee you can **obtain a copy** of the non-public information in the LexisNexis locator information products and services that identifies you.

### People Locator Files Offered by LexisNexis

The people locator information products and services currently offered by LexisNexis are:

- P-TRAK file
- P-SRCH file
- PSRCH2 file
- P-FIND file
- P-CNSR
- EZFIND file
- ALLFND file
- USFIND file
- X-TRAK file
- X-SRCH file
- XSRCH2 file
- XZFIND file
- XLLFND file
- Person Report

### How are our People Locator Products Used?

This statement describes only information practices in connection with LexisNexis people locator information products and services. These are products and services that provide information that assists users in identifying individuals, verifying identities, and locating individuals for various legitimate purposes. The people locator information products and services currently offered by LexisNexis are listed above. Read the [LexisNexis Data Privacy Policy](#) (PDF, 47K) for more information.

### Who Are Our Subscribers?

Subscribers to the LexisNexis people locator information products and services consist primarily of legal and other professionals, corporations, and government officials. They

use information from the LexisNexis people locator information products and services for a wide variety of tasks including legal research and case preparation, identifying, verifying, and locating parties to litigation, heirs, witnesses, and pension beneficiaries. LexisNexis does not at this time distribute its locator information products and services to the general public.

Posted July 14, 2005

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## LexisNexis for Customers

As a leader in the information services industry, we want to assure you that we take **privacy and security** very seriously. We work with our customers and others in the industry to improve data security and privacy protections. Our security team works to continually refine our data protection processes to ensure the availability, confidentiality and integrity of data. We also ask for your assistance in helping safeguard sensitive consumer information, your practice or business and our products.

### Why is LexisNexis concerned about security?

The Internet is continuously facing growing and more sophisticated security threats. As such, LexisNexis has been increasing security and strengthening the processes to safeguard its information. LexisNexis has also undertaken an aggressive program to implement a number of improvements to its customers' password and ID administration and security processes. These measures include password strengthening, IP restrictions and truncating Social Security Numbers (SSNs) displayed in non-public documents and narrowing the types of customers with access to full SSNs and driver's license numbers.

LexisNexis understands and accepts the responsibilities associated with safeguarding data. We work closely with our customers to ensure they too understand and accept the responsibilities associated with use of the data by their employees. This information is privileged to our legitimate, licensed customers and helps to provide a safe workplace, prevent fraud, reduce the risk of terrorist attacks, and help find missing children, among other important applications.

### How do you protect my information?

LexisNexis has systems security intended to ensure the availability, confidentiality and integrity of data. We have multi-layered systems for IT, IS and physical security. We use industry-standard access control software and methods that include vulnerability analysis, rigorous intrusion detection systems and regular penetration testing. Our information and system security professionals continuously refine these processes as threats evolve.

LexisNexis serves many high-level U.S. **government agencies** and other customers that have extremely stringent data security requirements and share our concern for data protection and individual privacy. LexisNexis continues to set the standard for serving these customers.

## Related Links

[Privacy Statement](#)  
[LexisNexis](#)  
[Data Privacy](#)  
[Principles](#)  
[LexisNexis Privacy, Security and Compliance](#)  
[Differentiators](#)

## Contact Us

For more information on LexisNexis Privacy Policy, contact:  
**LexisNexis Privacy Information Manager**  
 PO Box 933  
 Dayton, Ohio 45401  
 1-800-831-2578

containing publicly available information, we recognize that responsible professionals within financial institutions, corporations, law enforcement, and federal, state and local government often need access to personal-identifying information such as SSNs so they can effectively and efficiently authenticate identities. We believe these customers, who have legally permissible use of this information, have a vital role in combating credit fraud, delivering financial services, providing homeland security, protecting our community and workplace and finding missing and exploited children.

**Identity Security Resources**

[U.S. State Agencies:](#)

[Federal Trade Commission's Identity Theft Site:](#)

[OnGuard Online:](#)

[Annual Credit Report Ordering:](#)

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# Your Peace of Mind Is Our Priority

## Our customers place their trust in us. It's a responsibility we at LexisNexis take very seriously.

Sound privacy, security and compliance practices are essential to the well-being of your business. We incorporate best practices in these areas into the solutions that we offer customers in business, legal, corporate, government, and non-profit organizations.

Because we place a strong, competitive focus on privacy, security, and compliance and because we integrate each of these components into our business model, you can trust that LexisNexis is a partner who is dedicated to protecting your interests. Mitigating risk for customers and consumers while delivering best-in-class solutions and services is our priority.

- We strive to employ best-in-industry safeguards so that the information you need is accessible and reliable.
- Our safeguards are designed to protect you against improper access and impermissible use.

All of this means that when you choose LexisNexis solutions, we are taking steps to help you ensure that your business and your identity are safe, secure, and protected. Our risk-management program is designed to provide you with the peace of mind you need to focus on what is most important: **driving results for your business.**



**RICHER DATA. MORE SECURITY. STRONG COMPLIANCE. ENHANCED CONFIDENCE. RELIABLE DECISIONS.**

**And the peace of mind that comes with making the right choice.**

## Our Promise to You:

**Risk-Mitigation Framework.** Our holistic approach to privacy, security, and compliance enhances your risk mitigation and helps ensure compliance.

**Data Security.** LexisNexis provides you with back-end security controls that alert you to anomalous activity. Improve your security by signing up for valuable information that can thwart a potential security threat before it materializes.

**Credentialing.** Our credentialing protocols are designed to protect customers and consumers from criminals and from fraudulent activity.

**Policies, Standards, and Guidelines.** To safeguard against inappropriate data access and use, LexisNexis executes meaningful and necessary privacy and security policies, standards, and guidelines.

**Audit and Compliance.** To ensure you receive the reliable risk-mitigating protection you need and that privacy and security safeguards are functioning effectively and efficiently, LexisNexis employs an audit and compliance program that consists of a system of checks and balances.

**Accountability.** We recognize that our customers place their trust in us, and we take that responsibility very seriously. LexisNexis will be there with and for you, delivering sound privacy, security, and compliance safeguards.

**Training, Communication, Outreach, and Transparency.** LexisNexis is focused on building and maintaining trust with customers, employees, vendors, stakeholders, and consumers by regularly and transparently communicating about privacy, security, and compliance practices and procedures.

# LexisNexis Privacy, Security, and Compliance

## Seven key areas differentiate LexisNexis in privacy, security, and compliance:

### 1. Risk-Mitigation Framework

LexisNexis promotes the responsible use of information by employing a risk-management framework for privacy, information and physical security, and compliance. The framework is based on ISO 27002 and includes administrative, physical, and technical safeguards designed to reasonably protect the privacy, confidentiality, and security of personal information collected from or about consumers. Proprietary customer credentialing criteria and continuous security controls are also key components of the LexisNexis privacy, security, and compliance framework.

### 2. Data Security

To deliver a consistently high standard for data security, LexisNexis utilizes controls across systems. In addition to utilizing more than 150 internal controls designed to prevent unauthorized access, LexisNexis conducts back-end suspicious activity monitoring to detect and respond to anomalous account activity. We also work proactively to identify and resolve potential vulnerabilities in our systems.

### 3. Credentialing

LexisNexis credentialing and re-credentialing processes verify that access to data is granted to legitimate individuals or entities and for permissible purposes. Our credentialing and re-credentialing

processes include: (1) customers, (2) LexisNexis employees, and (3) vendors/third parties. Through these processes, LexisNexis helps to mitigate the risk of fraud by verifying and re-verifying LexisNexis employee background information, customer and vendor business credentials, and permissible regulatory and legitimate business purposes for accessing information products, systems, and data.

### 4. Policies, Standards, and Guidelines

LexisNexis has implemented strict policies, standards, and guidelines throughout the company that govern data access, protection, transport, restriction, retention, deletion, and classification for customers, employees and vendors. Policies, standards, and guidelines are reviewed and updated regularly—in light of changing legal, regulatory and operational environments, as well as to address new and emerging threats—and communicated to our customers, employees and vendors on an ongoing basis.

### 5. Audit and Compliance

A robust and detailed program of audit and compliance is in constant operation to review and test policies, standards, and guidelines, as well as legal and regulatory requirements, to assess whether they are working effectively

and efficiently and being adhered to by customers, employees, and vendors, as appropriate. The LexisNexis audit program includes in-house and third-party audits as well as independent assessments.

### 6. Accountability

At LexisNexis, privacy, security, and compliance are integrated into the business model. To us, accountability means fulfilling our obligations to customers, consumers, employees, stakeholders, and shareholders, specifically including privacy, security, and compliance.

### 7. Training, Communication, Outreach, and Transparency

We are committed to keeping both internal and external stakeholders informed and up-to-date about what LexisNexis is doing to respect privacy and keep information secure. Employees receive mandatory training with assessment; and customers, employees, and vendors are informed of their obligations relating to privacy, security, and compliance. Dedicated personnel with LexisNexis are available to assist consumers with general inquiries and requests.

**Our team of experts is always willing to provide further information about what we're doing to provide you with the peace of mind you need to focus on your business. For more information about privacy, security, and compliance at LexisNexis, please visit [www.lexisnexis.com/privacy](http://www.lexisnexis.com/privacy) or call 1-800-831-2578.**